

ServiceNow CSA

**SERVICENOW SYSTEM ADMINISTRATOR CERTIFICATION QUESTIONS
& ANSWERS**

Exam Summary – Syllabus – Questions

CSA

ServiceNow Certified System Administrator (CSA)

60 Questions Exam – 70% Cut Score – Duration of 90 minutes

www.ProcessExam.com

Table of Contents

| | |
|--|---|
| Know Your CSA Certification Well:..... | 3 |
| CSA System Administrator Certification Details: | 3 |
| CSA Syllabus: | 4 |
| CSA Sample Questions:..... | 4 |
| Study Guide to Crack System Administrator CSA Exam: | 7 |

Know Your CSA Certification Well:

The CSA is best suitable for candidates who want to gain knowledge in the Platform Application Development. Before you start your CSA preparation you may struggle to get all the crucial System Administrator materials like CSA syllabus, sample questions, study guide.

But don't worry the CSA PDF is here to help you prepare in a stress free manner.

The PDF is a combination of all your queries like-

- What is in the CSA syllabus?
- How many questions are there in the CSA exam?
- Which Practice test would help me to pass the CSA exam at the first attempt?

Passing the CSA exam makes you ServiceNow Certified System Administrator (CSA). Having the System Administrator certification opens multiple opportunities for you. You can grab a new job, get a higher salary or simply get recognition within your current organization.

CSA System Administrator Certification Details:

| | |
|----------------------------|--|
| Exam Name | ServiceNow Certified System Administrator |
| Exam Code | CSA |
| Exam Fee | USD \$300 |
| Exam Duration | 90 Minutes |
| Number of Questions | 60 |
| Passing Score | 70% |
| Format | Multiple Choice Questions |
| Books / Trainings | ServiceNow Fundamentals ServiceNow Fundamentals (on demand) |
| Schedule Exam | Webassessor |
| Sample Questions | ServiceNow CSA Exam Sample Questions and Answers |
| Practice Exam | ServiceNow Certified System Administrator (CSA) Practice Test |

CSA Syllabus:

| Topic | Details | Weights |
|---|---|------------|
| User Interface & Navigation | - ServiceNow Overview - Lists and Filters - Forms and Templates - Branding | 20% |
| Collaboration | - User Administration - Task Management - Notifications - Reporting | 20% |
| Database Administration | - Data Schema - CMDB - Application/Access Control - Import Sets | 30% |
| Self-Service & Process Automation | - Knowledge Management - Service Catalog - Workflows/Flow Designer | 20% |
| Intro to Scripting & Application Tools | - Scripting - Migration and Integration - Development | 10% |

CSA Sample Questions:

Question: 1

Which term refers to application menus and modules which you may want to access quickly and often?

- a) Breadcrumb
- b) Favorite
- c) Tag
- d) Bookmark

Answer: b

Question: 2

Multiple Choice, Single Line Text, and Select Box are what type of elements in ServiceNow?

- a) Order Guides
- b) Request Types
- c) Variable Types
- d) Related Lists

Answer: c

Question: 3

What is the language used for scripting in ServiceNow?

- a) Java
- b) AngularJS
- c) JavaScript
- d) Jelly

Answer: c

Question: 4

From the User menu, which actions can a user select?

(Choose three.)

- a) Send Notifications
- b) Log Out ServiceNow
- c) Elevate Roles
- d) Impersonate Users
- e) Order from Service Catalog
- f) Approve Records

Answer: b, c, d

Question: 5

A Service Catalog may include which of the following components?

- a) Order Guides, Exchange Rates, Calendars
- b) Order Guides, Catalog Items, and Interceptors
- c) Catalog Items, Asset Contracts, Task Surveys
- d) Record Producers, Order Guides, and Catalog Items

Answer: d

Question: 6

What information does the System Dictionary contain?

- a) The human-readable labels and language settings
- b) The definition for each table and column
- c) The information on how tables relate to each other
- d) The language dictionary used for spell checking

Answer: b

Question: 7

Which one of these applications is available to all users?

- a) Change
- b) Incident
- c) Facilities
- d) Self-Service

Answer: d

Question: 8

Which module displays a list of tasks assigned to a user's group, but not yet assigned to an individual user?

- a) My Teams Work
- b) My Groups Work
- c) My Groups Tasks
- d) My Teams Tasks

Answer: b

Question: 9

Which one of the following is a definition for transform maps in ServiceNow?

- a) A map that is used to store the history of the incident records
- b) A map used to add data to encrypted fields
- c) A map used to trigger Business Rules before the data is queued in the outbound Web Service
- d) A map to determine relationships between fields displaying in an Import Set to fields in an existing table

Answer: d

Question: 10

How are Workflows moved between instances?

- a) Workflows are moved using Update Sets
- b) Workflows are moved using Transform Maps
- c) Workflows are moved using Application Sets
- d) Workflows cannot be moved between instances

Answer: a

Study Guide to Crack System Administrator CSA Exam:

- Getting details of the CSA syllabus, is the first step of a study plan. This pdf is going to be of ultimate help. Completion of the syllabus is must to pass the CSA exam.
- Making a schedule is vital. A structured method of preparation leads to success. A candidate must plan his schedule and follow it rigorously to attain success.
- Joining the provided training for CSA exam could be of much help. If there is specific training for the exam, you can discover it from the link above.
- Read from the CSA sample questions to gain your idea about the actual exam questions. In this PDF useful sample questions are provided to make your exam preparation easy.
- Practicing on CSA practice tests is must. Continuous practice will make you an expert in all syllabus areas.

Reliable Online Practice Test for CSA Certification

Make ProcessExam.com your best friend during your ServiceNow Certified System Administrator exam preparation. We provide authentic practice tests for the CSA exam. Experts design these online practice tests, so we can offer you an exclusive experience of taking the actual CSA exam. We guarantee you 100% success in your first exam attempt if you continue practicing regularly. Don't bother if you don't get 100% marks in initial practice exam attempts. Just utilize the result section to know your strengths and weaknesses and prepare according to that until you get 100% with our practice tests. Our evaluation makes you confident, and you can score high in the CSA exam.

Start Online Practice of CSA Exam by Visiting URL

<https://www.processexam.com/servicenow/servicenow-certified-system-administrator-csa>