



ORACLE 1Z0-996-21

Oracle Utilities Customer Cloud Service Implementation Essentials
Certification Questions & Answers

Exam Summary – Syllabus – Questions

1Z0-996-21

**Oracle Utilities Customer Cloud Service 2021 Certified Implementation
Specialist**

60 Questions Exam – 68% Cut Score – Duration of 90 minutes

Table of Contents:

Know Your 1Z0-996-21 Certification Well:	2
Oracle 1Z0-996-21 Utilities Customer Cloud Service Implementation Essentials Certification Details:	2
1Z0-996-21 Syllabus:	3
Oracle 1Z0-996-21 Sample Questions:	4
Study Guide to Crack Oracle Utilities Customer Cloud Service Implementation Essentials 1Z0-996-21 Exam:	8

Know Your 1Z0-996-21 Certification Well:

The 1Z0-996-21 is best suitable for candidates who want to gain knowledge in the Oracle Customer Cloud Service Training and Certification. Before you start your 1Z0-996-21 preparation you may struggle to get all the crucial Utilities Customer Cloud Service Implementation Essentials materials like 1Z0-996-21 syllabus, sample questions, study guide.

But don't worry the 1Z0-996-21 PDF is here to help you prepare in a stress free manner.

The PDF is a combination of all your queries like-

- What is in the 1Z0-996-21 syllabus?
- How many questions are there in the 1Z0-996-21 exam?
- Which Practice test would help me to pass the 1Z0-996-21 exam at the first attempt?

Passing the 1Z0-996-21 exam makes you Oracle Utilities Customer Cloud Service 2021 Certified Implementation Specialist. Having the Utilities Customer Cloud Service Implementation Essentials certification opens multiple opportunities for you. You can grab a new job, get a higher salary or simply get recognition within your current organization.

Oracle 1Z0-996-21 Utilities Customer Cloud Service Implementation Essentials Certification Details:

Exam Name	Oracle Utilities Customer Cloud Service 2021 Implementation Essentials
Exam Code	1Z0-996-21
Exam Price	USD \$245 (Pricing may vary by country or by localized currency)
Duration	90 minutes
Number of Questions	60
Passing Score	68%
Format	Multiple Choice Questions (MCQ)

Recommended Training	<u>Oracle Utilities Customer Cloud Service 2021 Certified Implementation Specialist</u> <u>Oracle Utilities Learning Subscription</u>
Schedule Exam	<u>Pearson VUE</u>
Sample Questions	<u>Oracle Utilities Customer Cloud Service 2021 Certified Implementation Specialist (OCS)</u>
Recommended Practice	<u>1Z0-996-21 Online Practice Exam</u>

1Z0-996-21 Syllabus:

Customer Information	- Maintain and Manage Customer Information
Financial Transactions	- Manage Financial Transactions
Billing	- Maintain Bill Segments - Complete Bills
Rates	- Manage and Apply Rates - Apply Proration - Apply Bill Factors
Payments	- Manage Payments - Manage Overpayment and Payment Distribution
Adjustments	- Configure and Manage Adjustments
Monitor Overdue Debt	- Configure and Manage Credit & Collections and Overdue Processes - Manage Payment Arrangements and Pay Plans
Devices & Measuring Components	- Explain the concept of a measuring component and the structures that represent them - Explain the relationship between devices and measuring components - Explain the different types of measuring components - Configure a device type - Configure a new measuring component type - Configure a new device config type and associate a measuring component to a device
Service Points & Install Events	- Explain the concept of an install event and the relationship between devices and service points
Measurements	- Explain the differences between initial measurements, final measurements, and usage - Explain the high level process of loading measurements through to calculating usage - Explain the derived values and how they are associated with the final measurements - Configure a new derive value algorithm - Explain three types of IMDs and the differences between

	<p>them</p> <ul style="list-style-type: none"> - Explain the IMD exception statuses and the Automatic Retry functionality
VEE	<ul style="list-style-type: none"> - Explain the difference between critical validations and validation rules, including when critical validations are executed and when validation rules are executed. - Explain the VEE process, including the data preparation steps that are executed immediately prior to entering VEE processing, what data is passed into the VEE engine and what happens during VEE execution for a given IMD - Configure new VEE groups that contain base package VEE rules and apply a VEE group to a device or device type - Configure eligibility criteria and criteria field value retrieval algorithms to determine if a rule should be applied. - Explain the categories of IMD exceptions (generated by VEE rules)
Usage Subscriptions	<ul style="list-style-type: none"> - Explain the concept of usage subscriptions - Explain the possible relationships between measuring components, service points and usage subscriptions - Design and set up the admin data required to effectively configure a usage subscription
Usage	<ul style="list-style-type: none"> - Explain the usage calculation process - Explain the relationships between usage transactions and usage subscriptions - Use the Get Scalar Details usage rule to retrieve scalar measurements for scalar internal measuring components
Fieldwork and Service Order Management	<ul style="list-style-type: none"> - Explain the concept of a Service Order ("Orchrestrator") Activity - Explain the concept of Service Order Children Activities
Operational Device Management	<ul style="list-style-type: none"> - Explain the role of assets and components - Explain the specifications and their relationship to assets

Oracle 1Z0-996-21 Sample Questions:

Question: 1

Which two states allow a Bill Segment to have its charges regenerated?

- a) Incomplete
- b) Error
- c) Freezable
- d) Frozen
- e) Canceled

Answer: b, c

Question: 2

Field Activities of specific types can be created by the system automatically based on the type of work to be carried out, connection status of a service point, and the meter's installation and connection status.

Which four processes are based on the above?

- a) starting service
- b) disconnecting service
- c) testing a meter or item in the field
- d) stopping service
- e) disconnect Warning

Answer: a, b, c, d

Question: 3

A service agreement's Primary Rate Schedule is linked to two Sub Rates. A bill segment is created for the service agreement for the period January 1, 2010 to February 1, 2010. The Primary Rate Schedule has a rate version effective on January 1, 2009 and another effective on January 15, 2010.

How many bill calculation headers will be created for the bill segment?

- a) one
- b) two
- c) three
- d) four
- e) five

Answer: b

Question: 4

Service Points are specific locations at a property where a customer receives service. Select the three main categories of service points.

- a) Metered
- b) Metered - Interval
- c) Metered – Non-Interval
- d) Badged Item
- e) Unbadged Item

Answer: a, d, e

Question: 5

Which major entities in the “V” hold the key geographic, demographic, and financial information related to a customer who is financially responsible for a property?

- a) Account, Bill, Premise, Service Agreement, Service Point
- b) Account, Person, Premise, Service Agreement, Service Point
- c) Account, Bill, Customer Class, Premise, Service Agreement
- d) Account, CustomerClass, Premise, ServiceAgreement, Service Point
- e) Account, Customer Class, Person, Premise, Service Agreement

Answer: b

Question: 6

Which two choices may be used (if available) to store additional attributes that may not fit into the base package tables/fields without introducing database changes?

- a) Basic Large Object (BLOB)
- b) Character Large Object (CLOB)
- c) Characteristics
- d) custom fields to base package tables
- e) custom child table(s) linked to base package parent tables

Answer: b, c

Question: 7

When a bill is completed, bill messages can be retrieved from many sources. Which three are valid sources?

- a) Account
- b) Service Agreement Type
- c) Meter Read’s Remark
- d) Account’s Customer Class
- e) Bill Segment Type

Answer: a, c, d

Question: 8

Which two plug-in spots call the rating functionality using base package-supplied algorithm types?

- a) Bill Segment Type - Bill Segment Create
- b) Bill Segment Type - Bill Segment FT Creation
- c) Adjustment Type - Generate
- d) Adjustment Type - Adjustment FT Creation
- e) Billable Charge Template

Answer: b, d

Question: 9

Using a base-supplied algorithm type, payment distribution priority is typically determined by _____.

- a) Service Agreement Type's Priority and Debt Age
- b) Debt Age
- c) Customer Class and Debt Age
- d) Customer Class and Service Agreement Type
- e) Payment Type and Debt Age

Answer: a

Question: 10

What controls the types of service agreements and service points to be created?

- a) Campaign
- b) Package
- c) Campaign and Package
- d) Service Agreement Type/Service Point Type Relationship
- e) Order

Answer: c

Study Guide to Crack Oracle Utilities Customer Cloud Service Implementation Essentials 1Z0-996-21 Exam:

- Getting details of the 1Z0-996-21 syllabus, is the first step of a study plan. This pdf is going to be of ultimate help. Completion of the syllabus is must to pass the 1Z0-996-21 exam.
- Making a schedule is vital. A structured method of preparation leads to success. A candidate must plan his schedule and follow it rigorously to attain success.
- Joining the Oracle provided training for 1Z0-996-21 exam could be of much help. If there is specific training for the exam, you can discover it from the link above.
- Read from the 1Z0-996-21 sample questions to gain your idea about the actual exam questions. In this PDF useful sample questions are provided to make your exam preparation easy.
- Practicing on 1Z0-996-21 practice tests is must. Continuous practice will make you an expert in all syllabus areas.

Reliable Online Practice Test for 1Z0-996-21 Certification

Make DBExam.com your best friend during your Oracle Utilities Customer Cloud Service 2021 Implementation Essentials exam preparation. We provide authentic practice tests for the 1Z0-996-21 exam. Experts design these online practice tests, so we can offer you an exclusive experience of taking the actual 1Z0-996-21 exam. We guarantee you 100% success in your first exam attempt if you continue practicing regularly. Don't bother if you don't get 100% marks in initial practice exam attempts. Just utilize the result section to know your strengths and weaknesses and prepare according to that until you get 100% with our practice tests. Our evaluation makes you confident, and you can score high in the 1Z0-996-21 exam.

Start Online Practice of 1Z0-996-21 Exam by visiting URL

<https://www.dbexam.com/oracle/1z0-996-21-oracle-utilities-customer-cloud-service-2021-implementation-essentials>