ORACLE 1Z0-1003-20

Oracle Field Service Implementation Essentials Certification
Questions & Answers

Exam Summary – Syllabus – Questions

1Z0-1003-20
Oracle Field Service 2020 Certified Implementation Specialist
50 Questions Exam – 67% Cut Score – Duration of 85 minutes

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Know Your 1Z0-1003-20 Certification Well:

The 1Z0-1003-20 is best suitable for candidates who want to gain knowledge in the Oracle Field Service Cloud. Before you start your 1Z0-1003-20 preparation you may struggle to get all the crucial Field Service Implementation Essentials materials like 1Z0-1003-20 syllabus, sample questions, study guide.

But don't worry the 1Z0-1003-20 PDF is here to help you prepare in a stress free manner.

The PDF is a combination of all your queries like-
- What is in the 1Z0-1003-20 syllabus?
- How many questions are there in the 1Z0-1003-20 exam?
- Which Practice test would help me to pass the 1Z0-1003-20 exam at the first attempt?

Passing the 1Z0-1003-20 exam makes you Oracle Field Service 2020 Certified Implementation Specialist. Having the Field Service Implementation Essentials certification opens multiple opportunities for you. You can grab a new job, get a higher salary or simply get recognition within your current organization.

Oracle 1Z0-1003-20 Field Service Implementation Essentials Certification Details:

Exam Name	Oracle Field Service 2020 Implementation Essentials
Exam Code	1Z0-1003-20
Exam Price	USD $245 (Pricing may vary by country or by localized currency)
Duration	85 minutes
Number of Questions	50
Passing Score	67%
Format	Multiple Choice Questions (MCQ)
Recommended Training	Oracle Field Service Cloud Learning Subscription
Schedule Exam	**Pearson VUE**

Sample Questions	**Oracle Field Service 2020 Certified Implementation Specialist (OCS)**
Recommended Practice	**1Z0-1003-20 Online Practice Exam**

1Z0-1003-20 Syllabus:

Resources and Resource Types	- Describe Resource Types and Roles - Configure Resource Types - Configure resources for Routing
User Types	- Configure OFSC Core Application Screens - Configure User Types
Time Windows	- Describe Time Slots, Service Windows, SLAs, and Delivery Windows
Activity Types	- Describe Activity Type Features - Configure Activity Types
Inventory Types	- Describe Inventory Types, consumption and management
Fields and Custom Properties	- Describe the four types of custom properties and native system fields - Create a custom property
Business Rules	- Configure Business Rules settings
Work Skills	- Describe the concepts of Work Skills and Work Skill Conditions - Configure a Work Skill and associated Conditions
Work Zones	- Describe the concepts of Work Zones
Resource Calendars	- Configure resource calendars
Display Settings	- Configure OFSC Core Application display settings
Outbound Integration Channels	- Explain the options available within Outbound Integration Channels
Activity Link Templates	- Create an Activity Link Template
Filters	- Explain the usage of filters within OFSC - Create a filter
OFSC APIs	- Explain OFSC API capabilities - Create a Core REST API request
Statistics Parameters	- Explain Duration and Travel Statistics and their parameters
Routing	- Describe Run Schedule, Assignment Parameters, and filtering options - Describe routing reoptimization - Configure a Routing Plan
Quota, Capacity and Booking	- Describe Quota, Capacity and Booking Options - Configure Quota Management for Capacity Areas
Notification Engine	- Describe the various launch conditions - Configure a Message Scenario
Collaboration	- Describe Collaboration features and usage

| Service Requests | - Configure a Service Request |
| Plug-in Framework | - Understand the capabilities of the mobility framework |

Oracle 1Z0-1003-20 Sample Questions:

Question: 1

A company has just expanded it's serviceable area in Europe to include coverage in Germany. As a result, many new users will need the OFSC interface screens to display in German.

Which of the following statements is correct about OFSC's capabilities for addressing this new requirement?

a) Translations to OFSC native fields can be made using the Glossary export/import functionality, but custom properties can only be translated by exporting/importing the Properties list.
b) Once Germany is added as an "Available Country" from the Business Rules configuration screen, then the corresponding translations can be viewed and modified via the Glossary.
c) Translations to OFSC native fields and custom properties can be made using either the Properties or Glossary export/import functionality.
d) Once Germany is added as a "Language" from the Display configuration screen, then the corresponding translations can be viewed and modified via the Glossary.

Answer: b

Question: 2

The Display setting "Idle Time Minimum" is set to 5 mins. What is the consequence of this setting?

a) Idle time that is estimated to be less than 5 mins in duration in the OFSC Mobility time view will be shown as 5 mins in duration.
b) The mobile resource's alert panel will show an alert for occurrences of idle time estimated to exceed 5 mins in duration on the route.
c) Idle time that exceeds 5 mins in duration that is prior to an activity will cause that activity to show a red "jeopardy" color in OFSC Mobility.
d) Idle time estimated to be below 5 mins in duration will not be shown as idle time on the OFSC Mobility time view.

Answer: d

Question: 3

Where are permissions enabled for users to access Collaboration?

- a) the Business Rules configuration screen
- b) the Resource Information configuration screen
- c) the User Type configuration screen
- d) the Resource Type configuration screen

Answer: c

Question: 4

Which three Resource Type Roles can share work skills, inventory, and geolocation in teamwork?

- a) Tool
- b) Bucket
- c) Organization Unit
- d) Field Resource
- e) Vehicle

Answer: a, d, e

Question: 5

What configuration is required in order for users to view "Nearby activities" from the Activity List in Mobility?

- a) Set a "Nearby Radius" distance from the Business Rules screen.
- b) Add a "Nearby Activities" action to the Activity List screen context for Core Manage.
- c) Select "Nearby Activities" from the Business Rules screen.
- d) Add a "Nearby Activities" action to the Activity List screen context for Mobility.

Answer: b

Question: 6

Which two are correct statements regarding Daily Extract file data configuration?

- a) Separate Daily Extract files must be set up for data to be used in BICS and DBaaS.
- b) Customized data sets can be created for individual instances of OFSC.
- c) Data from a single data set can be configured to be extracted in any number of Daily Extract files
- d) All data sets can be configured to include custom properties and fields.
- e) Daily Extract files cannot be set up to extract data from multiple data sets

Answer: d, e

Question: 7

Your customer wants their technicians to see the same activity data in their Service within their Activity List in OFSC Mobility.

Which configuration supports this requirement?

- a) Add the "Activity" property to the Request Grid context in Mobility.
- b) Add the appropriate activity properties to the Request Grid context in Mobility.
- c) Add the "Activity" property to the "Identify service request by" identifier context.
- d) Add the appropriate activity properties to the "Identify service request by" identifier context.

Answer: a

Question: 8

Which two statements are true regarding integrations between OFSC and DBaaS?

- a) Customers with a BICS instance can use DBaaS as a data source for data migration to extend the current BICS data limit.
- b) Integration supports the transfer of OFSC data directly into DBaaS either in bulk once per day or automatically in real-time.
- c) Integration enables automatic bulk import of DBaaS data directly into OFSC as part of the Daily Upload file.
- d) DBaaS integration enables OFSC to act as a system of record for activity data.

Answer: a, b

Question: 9

You want to create a new Activity Type. Which three features are disabled when you select "Multi-day activity"?

- a) enable "not started" trigger
- b) enable "day before trigger"
- c) support of preferred resources
- d) support of time slots
- e) calculate activity duration using statistics
- f) support of links

Answer: a, b, e

Identify three examples of how filters are utilized within Oracle Field Service Cloud.

a) Define activity and/or resource assignment preferences within Routing Plans.
b) Display only certain users within the Users screen.
c) Restrict the number of activities that appear on resources' routes.
d) Display only certain resources within the Daily view.
e) Display only certain activities or resources within the List View.

Answer: a, b, e

Study Guide to Crack Oracle Field Service Implementation Essentials 1Z0-1003-20 Exam:

● Getting details of the 1Z0-1003-20 syllabus, is the first step of a study plan. This pdf is going to be of ultimate help. Completion of the syllabus is must to pass the 1Z0-1003-20 exam.

● Making a schedule is vital. A structured method of preparation leads to success. A candidate must plan his schedule and follow it rigorously to attain success.

● Joining the Oracle provided training for 1Z0-1003-20 exam could be of much help. If there is specific training for the exam, you can discover it from the link above.

● Read from the 1Z0-1003-20 sample questions to gain your idea about the actual exam questions. In this PDF useful sample questions are provided to make your exam preparation easy.

● Practicing on 1Z0-1003-20 practice tests is must. Continuous practice will make you an expert in all syllabus areas.

Reliable Online Practice Test for 1Z0-1003-20 Certification

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