ServiceNow CIS-HR

SERVICENOW HUMAN RESOURCES IMPLEMENTATION SPECIALIST CERTIFICATION QUESTIONS & ANSWERS

Exam Summary – Syllabus – Questions

CIS-HR

ServiceNow Certified Implementation Specialist - Human Resources (CIS-HR)

45 Questions Exam – 70% Cut Score – Duration of 90 minutes

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Know Your CIS-HR Certification Well:

The CIS-HR is best suitable for candidates who want to gain knowledge in the ServiceNow HR. Before you start your CIS-HR preparation you may struggle to get all the crucial Human Resources Implementation Specialist materials like CIS-HR syllabus, sample questions, study guide.

But don't worry the CIS-HR PDF is here to help you prepare in a stress free manner.

The PDF is a combination of all your queries like-

- What is in the CIS-HR syllabus?
- How many questions are there in the CIS-HR exam?
- Which Practice test would help me to pass the CIS-HR exam at the first attempt?

Passing the CIS-HR exam makes you ServiceNow Certified Implementation Specialist - Human Resources (CIS-HR). Having the Human Resources Implementation Specialist certification opens multiple opportunities for you. You can grab a new job, get a higher salary or simply get recognition within your current organization.

ServiceNow CIS-HR Human Resources Implementation Specialist Certification Details:

Exam Name	ServiceNow Certified Implementation Specialist - Human Resources
Exam Code	CIS-HR
Exam Fee	USD $450
Exam Duration	90 Minutes
Number of Questions	45
Passing Score	70%
Format	Multiple Choice Questions
Books / Trainings	**HR Fundamentals** **HR Implementation**
Schedule Exam	**Webassessor**
Sample Questions	**ServiceNow CIS-HR Exam Sample Questions and Answers**
Practice Exam	**ServiceNow Certified Implementation Specialist - Human Resources (CIS-HR) Practice Test**

CIS-HR Syllabus:

Topic	Details	Weights
Describe and use the ServiceNow HR System Architecture	- Plugins - HR Table Structure - Application Scoping	**36%**
Configure and Implement ServiceNow Core HR Applications and HR Service Portal	- Users, Groups, Skills and Roles - Assignment Rules - HR Services, HR Catalog Items, and Record Producers - HR Service Portal Branding	**41%**
ServiceNow Implementation Methodology	- Understand SAIF and SIM Methodologies - Identify Recommended Implementation Workshops - Proficiency with Writing or Loading Stories to Govern the Engagement	**7%**
4 Describe and Use Platform, Role, and Contextual Security	- Describe how Platform, Role, and Contextual Security are Used in ServiceNow - Understand how the Delegated Developer role works - Understand how to Configure Security Options to Protect HR Data	**16%**

ServiceNow CIS-HR Sample Questions:

Question: 1

Your company has 2 offices, one in the US and another in the UK. You need to show a certain knowledge base article for employees who work from the UK. What should you do?

a) Make sure that the article's user criteria is set to a user criteria that includes UK employees only
b) Create a Role and grant it to all UK employees and make sure only users with this role are allowed to view the article
c) Create HR Criteria for UK employees and set the HR Criteria for the article to this HR Criteria
d) Define the "Can see" and "Cannot see" for the article

Answer: a

Question: 2

The Knowledge bases searched for the Knowledge results section on an HR Case are determined by what?

a) Contextual Search configuration
b) HR Service configuration
c) HR Criteria configuration
d) Knowledge Management configuration

Answer: c

Question: 3

When Human Resource: Core plugin is activated, HR Admin roles is automatically added to which if the following roles?

a) Knowledge Admin
b) HR Agent
c) HR Manager
d) System Admin

Answer: d

Question: 4

Which of the following is the order used to evaluate user criteria in knowledge base articles?

a) Cannot Contribute, Cannot Read, Can Contribute, Can Read
b) Cannot Read, Can Read, Cannot Contribute, Can Contribute
c) Cannot Contribute, Can Contribute, Cannot Read, Can Read
d) Cannot Read, Cannot Contribute, Can Read, Can Contribute

Answer: a

Question: 5

In the base instance, what determines the conditions a Case must meet before it can be assigned to an agent?

a) Matching Rules
b) Client Rules
c) ACLs
d) Escalation Rules

Answer: a

Question: 6

At what level is User Criteria set to control who can read and edit knowledge articles?

- a) In either the Knowledge Base or Article.
- b) In the Knowledge Article only.
- c) In the User record.
- d) In the Knowledge Base only.

Answer: a

Question: 7

What are some of the benefits of having separate COE tables?

(Choose two.)

- a) Allows for an extra layer of security within the HR organization.
- b) Allows HR case agents to gather the right information based on the Service.
- c) Eliminates the need for an HR case agent.
- d) Eliminates the need to create database views.

Answer: a, b

Question: 8

If a knowledge base and its articles have no user criteria selected, a user without a role can do what?

- a) read and contribute articles
- b) read articles, but not contribute
- c) can neither read nor contribute articles
- d) contribute, but not read articles

Answer: c

Question: 9

How does ServiceNow know which HR Template to use on an HR Case?

- a) The HR Template is referenced on the HR Service record.
- b) The HR Template is referenced on the record producer form.
- c) Each COE has a specific HR Template.
- d) The HR Template is selected directly on the Catalog item.

Answer: d

Question: 10

A user with only the HR Admin [sn_hr_core.admin] role can save and modify which copies of existing reports?

a) All
b) Global
c) Group
d) Personal

Answer: a

Study Guide to Crack ServiceNow Human Resources Implementation Specialist CIS-HR Exam:

- Getting details of the CIS-HR syllabus, is the first step of a study plan. This pdf is going to be of ultimate help. Completion of the syllabus is must to pass the CIS-HR exam.
- Making a schedule is vital. A structured method of preparation leads to success. A candidate must plan his schedule and follow it rigorously to attain success.
- Joining the ServiceNow provided training for CIS-HR exam could be of much help. If there is specific training for the exam, you can discover it from the link above.
- Read from the CIS-HR sample questions to gain your idea about the actual exam questions. In this PDF useful sample questions are provided to make your exam preparation easy.
- Practicing on CIS-HR practice tests is must. Continuous practice will make you an expert in all syllabus areas.

Reliable Online Practice Test for CIS-HR Certification

Make ProcessExam.com your best friend during your ServiceNow Certified Implementation Specialist - Human Resources exam preparation. We provide authentic practice tests for the CIS-HR exam. Experts design these online practice tests, so we can offer you an exclusive experience of taking the actual CIS-HR exam. We guarantee you 100% success in your first exam attempt if you continue practicing regularly. Don't bother if you don't get 100% marks in initial practice exam attempts. Just utilize the result section to know your strengths and weaknesses and prepare according to that until you get 100% with our practice tests. Our evaluation makes you confident, and you can score high in the CIS-HR exam.

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