



IBM C9560-503

IBM Tivoli Monitoring Fundamentals Certification Questions & Answers

Exam Summary – Syllabus –Questions

C9560-503

[IBM Certified Associate - Tivoli Monitoring V6.3](#)

65 Questions Exam – 72% Cut Score – Duration of 90 minutes

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Know Your C9560-503 Certification Well:

The C9560-503 is best suitable for candidates who want to gain knowledge in the IBM Cloud - Management and Platform. Before you start your C9560-503 preparation you may struggle to get all the crucial Tivoli Monitoring Fundamentals materials like C9560-503 syllabus, sample questions, study guide.

But don't worry the C9560-503 PDF is here to help you prepare in a stress free manner.

The PDF is a combination of all your queries like-

- What is in the C9560-503 syllabus?
- How many questions are there in the C9560-503 exam?
- Which Practice test would help me to pass the C9560-503 exam at the first attempt?

Passing the C9560-503 exam makes you IBM Certified Associate - Tivoli Monitoring V6.3. Having the Tivoli Monitoring Fundamentals certification opens multiple opportunities for you. You can grab a new job, get a higher salary or simply get recognition within your current organization.

IBM C9560-503 Tivoli Monitoring Fundamentals Certification Details:

Exam Name	IBM Certified Associate - Tivoli Monitoring V6.3
Exam Code	C9560-503
Exam Price	\$200 (USD)
Duration	90 mins
Number of Questions	65
Passing Score	72%
Books / Training	IBM Tivoli Monitoring Fundamentals
Schedule Exam	Pearson VUE
Sample Questions	IBM Tivoli Monitoring Fundamentals Sample Questions
Practice Exam	IBM C9560-503 Certification Practice Exam

C9560-503 Syllabus:

Topic	Details	Weight
IBM Tivoli Monitoring Infrastructure	<ul style="list-style-type: none"> - Given a basic understanding of IBM Tivoli Monitoring (ITM), describe ITM and the various components such as IBM Tivoli Enterprise Portal Server (TEPS), Tivoli Enterprise Monitoring Server (TEMS), agents, the data warehouse and event synchronization so that the ITM infrastructure and its functions have been explained. - Given a basic understanding of ITM, describe the most common Tivoli Enterprise Monitoring Agents and their functions so that the functions of the Tivoli Enterprise Monitoring Agent have been explained. - Given a basic understanding of ITM, describe the TEMS component and its function so that the purpose of the TEMS has been defined. - Given a basic understanding of ITM, describe the TEPS component and its function so that the purpose of the TEPS has been defined. - Given a basic understanding of ITM, describe the TEPS component and its function so that the purpose of the TEPS database has been defined. - Given a basic understanding of ITM, describe the TEP clients so that the TEP client has been defined. - Given a basic understanding of ITM, describe the usage of the data warehouse so that the data warehouse has been defined. - Given basic familiarity with ITM, describe what the Warehouse Proxy agent (WPA) does, what it monitors and where it can be installed so that the functions of the WPA have been defined. - Given basic familiarity with ITM, describe what the SPA does, what it monitors and where it can be installed so that the SPA has been defined. - Given basic familiarity with ITM, describe what the Manage Tivoli Enterprise Monitoring Services is, what platforms it runs on and what basic functions it provides so that the functions of the Manage Tivoli Enterprise Monitoring Services have been explained. - Given basic familiarity with ITM, describe how ITM is able to forward situation events from ITM to Tivoli Netcool/OMNIBus, as well as sync updates in Tivoli Netcool/OMNIBus back into ITM so that the integration between these products has been defined. - Given the requirement that operations staff get a console view of all incoming and open alerts from ITM and that the ITM Situation Event Console can handle only a limited number of events in any given period 	20%

Topic	Details	Weight
	<p>successfully, describe why and when would you choose to implement an external event console so that the purpose of when and why to use an external event console has been defined.</p> <ul style="list-style-type: none"> - Given basic operator experience with ITM, explain how application support is the collection of configuration data (workspaces, situations, queries, help, Take Actions, etc.) needed by TEMS, TEPs, and the TEP clients that allows ITM data to be viewed by a user so that application support has been defined. 	
Using Monitoring Data	<ul style="list-style-type: none"> - Given the need to perform useful event monitoring, and using the workspaces found within the Tivoli Enterprise Portal (TEP), review the various data elements by which a monitoring agent keeps track of the state of a managed system. Determine the current properties and status of these managed systems, using these data elements (attributes), to determine meaningful criteria for analysis so that appropriate thresholds can be determined and defined in situations. - Given the need to perform useful event monitoring, state how related attributes are packaged together for ease of use in the Tivoli Enterprise Monitoring Server (TEMS) so that attribute groups and their purpose have been defined. - Given the need of the ITM user to fully understand the data streams within ITM to be able to correctly plan and implement a well performing Monitoring environment, list the data available from ITM and match these with the requirements from the users so that a document with full description of all required monitoring data with their properties is available. - Given the requirement from the TEP user to have the monitoring data available in a specific format, describe how a TEP view should be adapted to display these data so that the TEP view has been modified and saved. - Given the requirement to visualize monitoring data on the TEP client according to user requirements, new queries have to be created and used within a View/Workspace so that a new query is now available from the Query selection list. - Given the requirement of the TEP user to export monitoring data from a TEP view to an external file, describe the actions needed to achieve this so that a new file with monitored data is available from the TEP view. - Given the requirement from TEP users to visualize 	10%

Topic	Details	Weight
	monitoring data on the TEP Client in different formats, list the types of views that can be created in a TEP Workspace so that the types of views have been defined.	
IBM Tivoli Monitoring Usage	<ul style="list-style-type: none"> - Given basic familiarity with IBM Tivoli Monitoring V6.3 (ITM), describe how individual components are stopped and started on different platforms, using ITM functionality so that the process to stop/start ITM components has been explained. - Given a basic understanding of ITM, describe the different types of users, including Administrators, Operations, Support teams, and Management so that the users and their roles have been defined. - Given the need to create a new user, log on to the TEP, create the user and assign the appropriate permissions so that the user ID has been created and is ready for use. - Given basic familiarity with ITM, describe what a workspace is, what it can display, its properties, what is delivered as default and what can be changed so that workspaces within ITM have been defined. - Given the need to enable workspace admin mode, log on to the TEP, grant the required permissions to the selected user ID, log on with the changed user ID and enable workspace admin mode so that the workspace admin mode is enabled. - Given basic ITM knowledge, describe what level of data can be collected, what the options are to limit or increase the amount of data collected so that ITM data collecting options have been defined. - Given an existing View on the TEP, describe how you can limit the scope of the rows returned from the Query so that a new view has been modified to the requirements of the TEP user. - Given the user requirement to visualize a specific time frame of monitoring data for a specific server or servers for a specific set of attributes, explain how this time span should be set on the view so that the modified view reflect the new time selection criteria. - Given the end user requirements for which monitoring data are to be collected, define an attribute group to be collected with its specific settings so that the historical data files will be created at the TEMA or TEMS and data will be sent to the warehouse. - Given the requirement of TEP administrators to distribute groups of objects (historical configurations and situations) to the same list(s) of systems, use the Object Group Editor to assign these objects in group 	10%

Topic	Details	Weight
	<p>to managed systems or lists of managed systems so that historical configurations and situations are grouped to the appropriate servers.</p> <ul style="list-style-type: none"> - Given the requirement to launch external applications from the TEP client, describe the main features of this function so that the launch feature has been described. - Given basic operator experience with ITM, describe how a user can navigate to Take Action on a local or remote managed system and then run an Action (either a pre-defined Action or a custom command) so that the use of Take Action has been defined. 	
IBM Tivoli Monitoring Navigation	<ul style="list-style-type: none"> - Given basic experience with IBM Tivoli Monitoring V6.3 (ITM), explain how the Navigator view provides access to the data that ITM collects via a hierarchical structure (Physical by default, Custom/Logical when defined as needed) so that the functions of the navigator tree have been explained. - Given basic familiarity with ITM, describe how one can use the Edit Navigator View button from the Tivoli Enterprise Portal (TEP) client to create a new Navigator View so that the process to create a new Navigator view is defined. - Given basic familiarity with ITM, describe what a Logical Navigator View is and why it might be used (as opposed to the default Physical Navigator View) so that the use of a Logical Navigator View is understood. - Given basic familiarity with ITM, describe how a user can navigate from the default workspace to another workspace for the same Navigator item so that the capability to attach multiple workspaces to a single Navigator item is demonstrated. - Given basic familiarity with ITM, describe how to link workspaces in the TEP client so that navigating to one particular workspace directly from another workspace is illustrated. 	20%
IBM Tivoli Monitoring Event Management	<ul style="list-style-type: none"> - Given the need to perform useful event monitoring, and using the Tivoli Enterprise Portal (TEP) features found in the situation editor, determine how related managed systems are grouped together for ease of replication of common analysis criteria so that when a situation is added or changed, the change is proliferated across all related managed systems, reducing error and providing consistency. - Given the need to perform proactive event management at times, and using the features provided in the TEP, state reasons why event analysis with alerts is enough (based on a situation), and when 	35%

Topic	Details	Weight
	<p>there are times that more automated actions are required (based on a policy).</p> <ul style="list-style-type: none"> - Given the need to perform proactive event management at times, and using the features provided in the TEP, state reasons why the ITM framework event analysis would be conducted by sampling of data, as opposed to the determination of a pure event so that the difference between pure and sampled events has been defined. - Given the need to perform event management and analysis to reduce business outages, and using the features provided in the TEP, describe the steps at a high level of setting up a situation and assigning it to a managed system so that a situation has been set-up and assigned. - Given the need to perform event management and analysis to reduce business outages, and using the features provided in the TEP, describe how and why one would use the feature 'Situation Persistence' when defining a situation. - Given the need to perform event management and analysis to reduce business outages and to find quick resolutions, using the features provided in the TEP, describe the difference between creating a situation from the situation editor (start from icon), or creating a situation from the navigator tree so that the various ways to create a situation have been described. - Given the need to perform event management and analysis to reduce business outages and to find quick resolutions, using the features provided in the TEP, describe how and why one would use the feature 'Event Acknowledgement', to take ownership of a situation event when it occurs so that the Event Acknowledge feature has been explained. - Given basic familiarity with ITM, describe how pure and sampled situation events are closed so that the difference between pure events and sampled events is defined. - Given the need to perform event management and analysis, to reduce business outages and to find quick resolutions, using the features provided in the TEP, describe how and why one would need to associate a situation with a navigator item so that how to associate a situation with a navigator item has been defined. - Given the need to perform event management and analysis to reduce business outages and to find quick resolutions, using the features provided in the TEP, 	

Topic	Details	Weight
	describe how and why one would use the feature 'Expert Advice' when defining a situation so that the Expert Advice feature has been described. - Given basic familiarity with ITM, describe the differences between reflex automation and workflow automation so that users can distinguish between the two. - Given basic familiarity with ITM, describe the kind of data that can be used in a situation and displayed in a situation event so that the use of Display Item in situations is defined. - Given basic familiarity with ITM, describe the function of monitored, statistical, and historical baselines in a data view so that the value of using monitored baselines in a view is understood.	
Fundamentals of IBM Tivoli Monitoring Problem Determination	- Given basic knowledge of IBM Tivoli Monitoring V6.3 (ITM), describe how a user can determine if a component of the ITM is failing so that a user can determine what may be failing within the ITM architecture.	5%

IBM C9560-503 Sample Questions:

Question: 1

What are two ways to verify the UNIX OS agent is running on a UNIX system?

(Choose two.)

- a) Log in to the Tivoli Enterprise Portal Server and verify the UNIX OS agent is providing data.
- b) Run the `ps -ef | grep kuxagent` command and look for a line with kuxagent and its associated process identifier.
- c) Run the `cinfo -R` command. Look for a line with un under the Prod column. Under the Status column, it should say Running.
- d) Run the `cinfo -r` command. Look for a line with un under the Prod column. Under the Status column, it should say Running.
- e) Run the `cinfo` command. Select Option 2: Show which products are currently running. Look for a line with ux under the Prod column. Under the Status c

Answer: a, b

Question: 2

Which statement is true about application support?

- a) Application support is automatically applied to the Tivoli Enterprise Portal clients.
- b) Any changes made to predefined situations are overwritten when application support is updated.
- c) By default the self-describing capability for hub monitoring servers, remote monitoring servers, and agents is turned on.
- d) The Tivoli Enterprise Monitoring Automation Server component is dynamically refreshed after application support has been installed by the self-describing agent.

Answer: b

Question: 3

Which action is required to associate a situation with a Navigator item?

- a) Select Associate with this Object.
- b) Select the Situation filter object box.
- c) Select the association object filter check box.
- d) Define the Navigator item in the Situation Editor.

Answer: a

Question: 4

Which statement is true regarding IBM Tivoli Monitoring V6.3 historical data collection?

- a) The historical data is only written once a day.
- b) The historical data is stored in tables, one table for each agent type.
- c) It is possible to collect data twice or more for the same attribute group on a managed system.
- d) The Warehouse Proxy agent provides the ability to customize the length of time to prune data.

Answer: c

Question: 5

Which two steps should be taken when planning historical data collection?

(Choose two.)

- a) Determine performance analytics data source requirements.
- b) Determine where to place the Tivoli Enterprise Portal Server database.
- c) Determine the size required for the Tivoli Enterprise Portal Server database.
- d) Determine user requirements for monitoring by interviewing these users or by running workshops.
- e) Determine which data is required for historical collection, at which frequency, how it should be summarized, and when it can be pruned.

Answer: d, e

Question: 6

Which group ensures all Tivoli Enterprise Portal Servers are synchronized if there is more than one in the environment?

- a) Operations
- b) Management
- c) Administrators
- d) Capacity Planners

Answer: c

Question: 7

What must occur to configure summarization and pruning for monitoring agents?

- a) select the Historical Configuration icon in the Tivoli Enterprise Portal (TEP)
- b) select the Summarization and Pruning icon in the TEP
- c) use command mode only to run itmcmd config -A sy and then specify the options
- d) right-click the specific monitoring agent in the Navigator tree and select Summarization and Pruning

Answer: a

Question: 8

Which statement is true about sampled events?

- a) Sampled events occur automatically.
- b) Sampled events are closed automatically.
- c) Sampled events require an Until condition.
- d) Sampled events are unsolicited notifications.

Answer: b

Question: 9

What is the default Navigator view in Tivoli Enterprise Portal?

- a) Logical
- b) Physical
- c) Enterprise
- d) Hierarchical

Answer: b

Question: 10

How can workspace links be created?

- a) use the Agent Setup link wizard
- b) use the Tivoli Enterprise Portal client
- c) use the Agent Builder Link creation tool
- d) use the command `tacmd createWorkspacelink`

Answer: b

Study Guide to Crack IBM Tivoli Monitoring Fundamentals C9560-503 Exam:

- Getting details of the C9560-503 syllabus, is the first step of a study plan. This pdf is going to be of ultimate help. Completion of the syllabus is must to pass the C9560-503 exam.
- Making a schedule is vital. A structured method of preparation leads to success. A candidate must plan his schedule and follow it rigorously to attain success.
- Joining the IBM provided training for C9560-503 exam could be of much help. If there is specific training for the exam, you can discover it from the link above.
- Read from the C9560-503 sample questions to gain your idea about the actual exam questions. In this PDF useful sample questions are provided to make your exam preparation easy.
- Practicing on C9560-503 practice tests is must. Continuous practice will make you an expert in all syllabus areas.

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