



ORACLE 1Z0-1003-21

Oracle Field Service Implementation Essentials Certification
Questions & Answers

Exam Summary – Syllabus – Questions

1Z0-1003-21

Oracle Field Service 2021 Certified Implementation Specialist

50 Questions Exam – 67% Cut Score – Duration of 90 minutes

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Know Your 1Z0-1003-21 Certification Well:

The 1Z0-1003-21 is best suitable for candidates who want to gain knowledge in the Oracle Field Service Cloud. Before you start your 1Z0-1003-21 preparation you may struggle to get all the crucial Field Service Implementation Essentials materials like 1Z0-1003-21 syllabus, sample questions, study guide.

But don't worry the 1Z0-1003-21 PDF is here to help you prepare in a stress free manner.

The PDF is a combination of all your queries like-

- What is in the 1Z0-1003-21 syllabus?
- How many questions are there in the 1Z0-1003-21 exam?
- Which Practice test would help me to pass the 1Z0-1003-21 exam at the first attempt?

Passing the 1Z0-1003-21 exam makes you Oracle Field Service 2021 Certified Implementation Specialist. Having the Field Service Implementation Essentials certification opens multiple opportunities for you. You can grab a new job, get a higher salary or simply get recognition within your current organization.

Oracle 1Z0-1003-21 Field Service Implementation Essentials Certification Details:

Exam Name	Oracle Field Service 2021 Implementation Essentials
Exam Code	1Z0-1003-21
Exam Price	USD \$245 (Pricing may vary by country or by localized currency)
Duration	90 minutes
Number of Questions	50
Passing Score	67%
Format	Multiple Choice Questions (MCQ)
Recommended Training	Oracle Field Service 2021 Certified Implementation Specialist Oracle Field Service Cloud Learning Subscription
Schedule Exam	Pearson VUE

Sample Questions	<u>Oracle Field Service 2021 Certified Implementation Specialist (OCS)</u>
Recommended Practice	<u>1Z0-1003-21 Online Practice Exam</u>

1Z0-1003-21 Syllabus:

Resources and Resource Types	<ul style="list-style-type: none"> - Describe Resource and Resource Type Settings - Configure Resources and Resource Types
Users and User Types	<ul style="list-style-type: none"> - Describe Users and User Type Settings - Configure User Types
Activities and Activity Types	<ul style="list-style-type: none"> - Describe Activities and Activity Type Features - Configure Activity Types - Create an Activity Link Template - Describe Activity Time Windows
Inventory and Inventory Types	<ul style="list-style-type: none"> - Describe Inventory Use and Inventory Types
Work Skills	<ul style="list-style-type: none"> - Explain the Usage of Work Skills
Work Zones	<ul style="list-style-type: none"> - Explain the Usage of Work Zones
Calendar Options	<ul style="list-style-type: none"> - Explain the Calendar Capabilities in OFS
OFS Global Settings	<ul style="list-style-type: none"> - Explain Business Rules Settings - Configure Business Rules - Configure Display Settings
OFS Screen Configurations	<ul style="list-style-type: none"> - Describe the Custom Property Types - Create a Custom Property - Configure Core Application Screens - Explain the Capabilities of OFS Forms - Configure a Form
Filters	<ul style="list-style-type: none"> - Explain the Usage of Filters within OFS - Create a Filter
Routing and Statistics	<ul style="list-style-type: none"> - Explain Duration and Travel Statistics - Describe Routing Plan Capabilities - Describe Routing Optimization Options
Quota, Capacity and Booking	<ul style="list-style-type: none"> - Describe Quota, Capacity and Booking Options - Configure a Capacity Area
Collaboration	<ul style="list-style-type: none"> - Describe Collaboration Features
OFS Integration Options	<ul style="list-style-type: none"> - Describe the Various Launch Conditions - Configure a Message Scenario - Explain OFS API Capabilities - Explain the Capabilities of the Outbound Integration Channels
Where's My Technician?	<ul style="list-style-type: none"> - Explain the Capabilities of the Where's My Technician Theme
Plug-in Framework	<ul style="list-style-type: none"> - Understand the Capabilities of the OFS Plug-in Framework

Oracle 1Z0-1003-21 Sample Questions:

Question: 1

Your customer wants their technicians to see the same activity data in their Service within their Activity List in OFSC Mobility.

Which configuration supports this requirement?

- a) Add the "Activity" property to the Request Grid context in Mobility.
- b) Add the appropriate activity properties to the Request Grid context in Mobility.
- c) Add the "Activity" property to the "Identify service request by" identifier context.
- d) Add the appropriate activity properties to the "Identify service request by" identifier context.

Answer: a

Question: 2

Which two are correct statements regarding Daily Extract file data configuration?

- a) Separate Daily Extract files must be set up for data to be used in BICS and DBaaS.
- b) Customized data sets can be created for individual instances of OFSC.
- c) Data from a single data set can be configured to be extracted in any number of Daily Extract files
- d) All data sets can be configured to include custom properties and fields.
- e) Daily Extract files cannot be set up to extract data from multiple data sets

Answer: d, e

Question: 3

Which two statements are true regarding integrations between OFSC and DBaaS?

- a) Customers with a BICS instance can use DBaaS as a data source for data migration to extend the current BICS data limit.
- b) Integration supports the transfer of OFSC data directly into DBaaS either in bulk once per day or automatically in real-time.
- c) Integration enables automatic bulk import of DBaaS data directly into OFSC as part of the Daily Upload file.
- d) DBaaS integration enables OFSC to act as a system of record for activity data.

Answer: a, b

Question: 4

A company has just expanded its serviceable area in Europe to include coverage in Germany. As a result, many new users will need the OFSC interface screens to display in German. Which of the following statements is correct about OFSC's capabilities for addressing this new requirement?

- a) Translations to OFSC native fields can be made using the Glossary export/import functionality, but custom properties can only be translated by exporting/importing the Properties list.
- b) Once Germany is added as an "Available Country" from the Business Rules configuration screen, then the corresponding translations can be viewed and modified via the Glossary.
- c) Translations to OFSC native fields and custom properties can be made using either the Properties or Glossary export/import functionality.
- d) Once Germany is added as a "Language" from the Display configuration screen, then the corresponding translations can be viewed and modified via the Glossary.

Answer: b**Question: 5**

You want to create a new Activity Type. Which three features are disabled when you select "Multi-day activity"?

- a) enable "not started" trigger
- b) enable "day before trigger"
- c) support of preferred resources
- d) support of time slots
- e) calculate activity duration using statistics
- f) support of links

Answer: a, b, e**Question: 6**

Where are permissions enabled for users to access Collaboration?

- a) the Business Rules configuration screen
- b) the Resource Information configuration screen
- c) the User Type configuration screen
- d) the Resource Type configuration screen

Answer: c

Question: 7

Identify three examples of how filters are utilized within Oracle Field Service Cloud.

- a) Define activity and/or resource assignment preferences within Routing Plans.
- b) Display only certain users within the Users screen.
- c) Restrict the number of activities that appear on resources' routes.
- d) Display only certain resources within the Daily view.
- e) Display only certain activities or resources within the List View.

Answer: a, b, e

Question: 8

The Display setting "Idle Time Minimum" is set to 5 mins. What is the consequence of this setting?

- a) Idle time that is estimated to be less than 5 mins in duration in the OFSC Mobility time view will be shown as 5 mins in duration.
- b) The mobile resource's alert panel will show an alert for occurrences of idle time estimated to exceed 5 mins in duration on the route.
- c) Idle time that exceeds 5 mins in duration that is prior to an activity will cause that activity to show a red "jeopardy" color in OFSC Mobility.
- d) Idle time estimated to be below 5 mins in duration will not be shown as idle time on the OFSC Mobility time view.

Answer: d

Question: 9

What configuration is required in order for users to view "Nearby activities" from the Activity List in Mobility?

- a) Set a "Nearby Radius" distance from the Business Rules screen.
- b) Add a "Nearby Activities" action to the Activity List screen context for Core Manage.
- c) Select "Nearby Activities" from the Business Rules screen.
- d) Add a "Nearby Activities" action to the Activity List screen context for Mobility.

Answer: b

Question: 10

Which three Resource Type Roles can share work skills, inventory, and geolocation in teamwork?

- a) Tool
- b) Bucket
- c) Organization Unit
- d) Field Resource
- e) Vehicle

Answer: a, d, e

Study Guide to Crack Oracle Field Service Implementation Essentials 1Z0-1003-21 Exam:

- Getting details of the 1Z0-1003-21 syllabus, is the first step of a study plan. This pdf is going to be of ultimate help. Completion of the syllabus is must to pass the 1Z0-1003-21 exam.
- Making a schedule is vital. A structured method of preparation leads to success. A candidate must plan his schedule and follow it rigorously to attain success.
- Joining the Oracle provided training for 1Z0-1003-21 exam could be of much help. If there is specific training for the exam, you can discover it from the link above.
- Read from the 1Z0-1003-21 sample questions to gain your idea about the actual exam questions. In this PDF useful sample questions are provided to make your exam preparation easy.
- Practicing on 1Z0-1003-21 practice tests is must. Continuous practice will make you an expert in all syllabus areas.

Reliable Online Practice Test for 1Z0-1003-21 Certification

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Start Online Practice of 1Z0-1003-21 Exam by visiting URL

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