

# ServiceNow CIS-SAM

SERVICENOW SOFTWARE ASSET MANAGEMENT IMPLEMENTATION  
SPECIALIST CERTIFICATION QUESTIONS & ANSWERS

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Exam Summary – Syllabus – Questions

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## **CIS-SAM**

**ServiceNow Certified Implementation Specialist - Software Asset Management  
(CIS-SAM)**

**60 Questions Exam – 70% Cut Score – Duration of 90 minutes**

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## Know Your CIS-SAM Certification Well:

The CIS-SAM is best suitable for candidates who want to gain knowledge in the ServiceNow IT. Before you start your CIS-SAM preparation you may struggle to get all the crucial Software Asset Management Implementation Specialist materials like CIS-SAM syllabus, sample questions, study guide.

But don't worry the CIS-SAM PDF is here to help you prepare in a stress free manner.

The PDF is a combination of all your queries like-

- What is in the CIS-SAM syllabus?
- How many questions are there in the CIS-SAM exam?
- Which Practice test would help me to pass the CIS-SAM exam at the first attempt?

Passing the CIS-SAM exam makes you ServiceNow Certified Implementation Specialist - Software Asset Management (CIS-SAM). Having the Software Asset Management Implementation Specialist certification opens multiple opportunities for you. You can grab a new job, get a higher salary or simply get recognition within your current organization.

## ServiceNow CIS-SAM Software Asset Management Implementation Specialist Certification Details:

<b>Exam Name</b>	ServiceNow Certified Implementation Specialist - Software Asset Management
<b>Exam Code</b>	CIS-SAM
<b>Exam Fee</b>	USD \$450
<b>Exam Duration</b>	90 Minutes
<b>Number of Questions</b>	60
<b>Passing Score</b>	70%
<b>Format</b>	Multiple Choice Questions
<b>Books / Trainings</b>	<a href="#">Software Asset Management Professional Fundamentals</a>
<b>Schedule Exam</b>	<a href="#">Webassessor</a>
<b>Sample Questions</b>	<a href="#">ServiceNow CIS-Software Asset Management Exam Sample Questions and Answers</a>

<b>Practice Exam</b>	<a href="#"><b>ServiceNow Certified Implementation Specialist - Software Asset Management (CIS-SAM) Practice Test</b></a>
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## CIS-SAM Syllabus:

Topic	Details	Weights
<b>Software Asset Core Overview &amp; Fundamentals</b>	- Software Asset Management Basics - Process Architecture - Application Introduction and Recommended Practices	<b>14%</b>
<b>Data Integrity – Attributes and Sources for the Data</b>	- Importing Data - Software Discovery and Normalization - Content Service	<b>28%</b>
<b>Practical Management of Software Compliance</b>	- Products and Models - License Metrics, Entitlements, and Allocations - Software Reconciliation	<b>30%</b>
<b>Operational Integration of Software Processes</b>	- Contract and Change Management - Service Catalog and Procurement - Software Remediation	<b>13%</b>
<b>Extending SAM</b>	- Software Model Lifecycle and Retirement - Software Installation Optimization - Reporting, Implementation, and Maintenance	<b>15%</b>

## ServiceNow CIS-SAM Sample Questions:

### Question: 1

Which of the following remediation options may be available after a reconciliation has been run?

(Select four.)

- a) Create Allocations
- b) Create New Model
- c) Remove Allocations
- d) Purchase Rights
- e) Remove Entitlements
- f) Remove Unlicensed Installs

**Answer: a, c, d, f**

**Question: 2**

The license metric field is by default, displayed on which record form within ServiceNow?

- a) Software Model
- b) Software Allocations
- c) Software Entitlement
- d) Software Types

**Answer: c**

**Question: 3**

What are three ways to get software asset data into ServiceNow?

- a) Clone, Background Script, Discovery
- b) Import Data, Plugin, Clone
- c) Discovery, Import Data, Manual
- d) Plugin, Background Script, Manual

**Answer: c**

**Question: 4**

Which of the following calculations are provided for publishers on the license workbench?

(Select four.)

- a) Total Spend
- b) Number of unlicensed installs
- c) True-up Cost
- d) Potential Savings
- e) License Metric Results
- f) Over-licensed amount:

**Answer: a, c, d, f**

**Question: 5**

A user is notified their software install has been flagged for reclamation. The user declines approval. What is the next step in the workflow?

- a) Nothing happens.
- b) The user's manager must approve or decline the reclamation.
- c) The reclamation candidate is removed from the candidate list.
- d) The software is reclaimed since it was not in use.

**Answer: b**

**Question: 6**

Which of the following is an invalid software normalization status?

- a) New
- b) Fully normalized
- c) Manually normalized
- d) Publisher normalized
- e) Match not found

**Answer: b**

**Question: 7**

In addition to creating a new purchase order for software licenses, additional remediation options are available in Software Model results to:

- a) Update license metrics
- b) Create allocations
- c) Remove unlicensed installations
- d) Remove software products

**Answer: c**

**Question: 8**

Which default role has permission to grant a user script writing capabilities on the ServiceNow platform?

- a) sam\_developer
- b) sam
- c) sam\_user
- d) sam\_admin

**Answer: d**

**Question: 9**

By default, which ServiceNow role can view reconciliation results?

- a) sam\_reconcile\_user
- b) sam\_user
- c) sam\_viewer
- d) sam\_cmdb\_user

**Answer: b**

**Question: 10**

Which of the following is NOT a valid entitlement import error?

- a) Publisher Part Number not found
- b) Publisher Part Number and Software Model not found
- c) Multiple software models found for the Publisher Part Number
- d) Import template customized resulting in one or many fields being invalid
- e) Purchased rights should be less than 20

**Answer: e**

## Study Guide to Crack ServiceNow Software Asset Management Implementation Specialist CIS-SAM Exam:

- Getting details of the CIS-SAM syllabus, is the first step of a study plan. This pdf is going to be of ultimate help. Completion of the syllabus is must to pass the CIS-SAM exam.
- Making a schedule is vital. A structured method of preparation leads to success. A candidate must plan his schedule and follow it rigorously to attain success.
- Joining the ServiceNow provided training for CIS-SAM exam could be of much help. If there is specific training for the exam, you can discover it from the link above.
- Read from the CIS-SAM sample questions to gain your idea about the actual exam questions. In this PDF useful sample questions are provided to make your exam preparation easy.
- Practicing on CIS-SAM practice tests is must. Continuous practice will make you an expert in all syllabus areas.

## Reliable Online Practice Test for CIS-SAM Certification

Make ProcessExam.com your best friend during your ServiceNow Certified Implementation Specialist - Software Asset Management exam preparation. We provide authentic practice tests for the CIS-SAM exam. Experts design these online practice tests, so we can offer you an exclusive experience of taking the actual CIS-SAM exam. We guarantee you 100% success in your first exam attempt if you continue practicing regularly. Don't bother if you don't get 100% marks in initial practice exam attempts. Just utilize the result section to know your strengths and weaknesses and prepare according to that until you get 100% with our practice tests. Our evaluation makes you confident, and you can score high in the CIS-SAM exam.

**Start Online Practice of CIS-SAM Exam by Visiting URL**

<https://www.processexam.com/service-now/service-now-certified-implementation-specialist-software-asset-management-cis-sam>