



ORACLE 1Z0-996-21

Oracle Utilities Customer Cloud Service Implementation Essentials
Certification Questions & Answers

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1Z0-996-21

Oracle Utilities Customer Cloud Service 2021 Certified Implementation Specialist

60 Questions Exam – 68% Cut Score – Duration of 90 minutes

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Discover More about the 1Z0-996-21 Certification

Are you interested in passing the Oracle 1Z0-996-21 exam? First discover, who benefits from the 1Z0-996-21 certification. The 1Z0-996-21 is suitable for a candidate if he wants to learn about Oracle Customer Cloud Service Training and Certification. Passing the 1Z0-996-21 exam earns you the Oracle Utilities Customer Cloud Service 2021 Certified Implementation Specialist title.

While preparing for the 1Z0-996-21 exam, many candidates struggle to get the necessary materials. But do not worry; your struggling days are over. The 1Z0-996-21 PDF contains some of the most valuable preparation tips and the details and instant access to useful 1Z0-996-21 study materials just at one [click](#).

Oracle 1Z0-996-21 Utilities Customer Cloud Service Implementation Essentials Certification Details:

Exam Name	Oracle Utilities Customer Cloud Service 2021 Implementation Essentials
Exam Code	1Z0-996-21
Exam Price	USD \$245 (Pricing may vary by country or by localized currency)
Duration	90 minutes
Number of Questions	60
Passing Score	68%
Format	Multiple Choice Questions (MCQ)
Recommended Training	Oracle Utilities Customer Cloud Service 2021 Certified Implementation Specialist Oracle Utilities Learning Subscription
Schedule Exam	Pearson VUE
Sample Questions	Oracle Utilities Customer Cloud Service 2021 Certified Implementation Specialist (OCS)
Recommended Practice	1Z0-996-21 Online Practice Exam

1Z0-996-21 Syllabus:

Customer Information	- Maintain and Manage Customer Information
Financial Transactions	- Manage Financial Transactions
Billing	- Maintain Bill Segments - Complete Bills
Rates	- Manage and Apply Rates - Apply Proration - Apply Bill Factors
Payments	- Manage Payments - Manage Overpayment and Payment Distribution
Adjustments	- Configure and Manage Adjustments
Monitor Overdue Debt	- Configure and Manage Credit & Collections and Overdue Processes - Manage Payment Arrangements and Pay Plans
Devices & Measuring Components	- Explain the concept of a measuring component and the structures that represent them - Explain the relationship between devices and measuring components - Explain the different types of measuring components - Configure a device type - Configure a new measuring component type - Configure a new device config type and associate a measuring component to a device
Service Points & Install Events	- Explain the concept of an install event and the relationship between devices and service points
Measurements	- Explain the differences between initial measurements, final measurements, and usage - Explain the high level process of loading measurements through to calculating usage - Explain the derived values and how they are associated with the final measurements - Configure a new derive value algorithm - Explain three types of IMDs and the differences between them - Explain the IMD exception statuses and the Automatic Retry functionality
VEE	- Explain the difference between critical validations and validation rules, including when critical validations are executed and when validation rules are executed.

	<ul style="list-style-type: none"> - Explain the VEE process, including the data preparation steps that are executed immediately prior to entering VEE processing, what data is passed into the VEE engine and what happens during VEE execution for a given IMD - Configure new VEE groups that contain base packate VEE rules and apply a VEE group to a device or device type - Configure eligibility criteria and criteria field value retrieval algorithms to determine if a rule should be applied. - Expalin the categories of IMD exceptions (generated by VEE rules)
Usage Subscriptions	<ul style="list-style-type: none"> - Explain the concept of usage subscriptions - Explain the possible relationships between measuring components, service points and usage subscriptions - Design and set up the admin data required to effectively configure a usage subscription
Usage	<ul style="list-style-type: none"> - Explain the usage calculation process - Explain the relationships between usage transactions and usage subscriptions - Use the Get Scalar Details usage rule to retrieve scalar measurements for scalar internal measuring components
Fieldwork and Service Order Management	<ul style="list-style-type: none"> - Explain the concept of a Service Order ("Orchrestrator") Activity - Explain the concept of Service Order Children Activities
Operational Device Management	<ul style="list-style-type: none"> - Explain the role of assets and components - Explain the specifications and their relationship to assets

Broaden Your Knowledge with Oracle 1Z0-996-21 Sample Questions:

Question: 1

What controls the types of service agreements and service points to be created?

- a) Campaign
- b) Package
- c) Campaign and Package
- d) Service Agreement Type/Service Point Type Relationship
- e) Order

Answer: c

Question: 2

Field Activities of specific types can be created by the system automatically based on the type of work to be carried out, connection status of a service point, and the meter's installation and connection status.

Which four processes are based on the above?

- a) starting service
- b) disconnecting service
- c) testing a meter or item in the field
- d) stopping service
- e) disconnect Warning

Answer: a, b, c, d

Question: 3

A service agreement's Primary Rate Schedule is linked to two Sub Rates. A bill segment is created for the service agreement for the period January 1, 2010 to February 1, 2010. The Primary Rate Schedule has a rate version effective on January 1, 2009 and another effective on January 15, 2010.

How many bill calculation headers will be created for the bill segment?

- a) one
- b) two
- c) three
- d) four
- e) five

Answer: b

Question: 4

Which two plug-in spots call the rating functionality using base package-supplied algorithm types?

- a) Bill Segment Type - Bill Segment Create
- b) Bill Segment Type - Bill Segment FT Creation
- c) Adjustment Type - Generate
- d) Adjustment Type - Adjustment FT Creation
- e) Billable Charge Template

Answer: b, d

Question: 5

Which major entities in the “V” hold the key geographic, demographic, and financial information related to a customer who is financially responsible for a property?

- a) Account, Bill, Premise, Service Agreement, Service Point
- b) Account, Person, Premise, Service Agreement, Service Point
- c) Account, Bill, Customer Class, Premise, Service Agreement
- d) Account, CustomerClass, Premise, ServiceAgreement, Service Point
- e) Account, Customer Class, Person, Premise, Service Agreement

Answer: b

Question: 6

Which two choices may be used (if available) to store additional attributes that may not fit into the base package tables/fields without introducing database changes?

- a) Basic Large Object (BLOB)
- b) Character Large Object (CLOB)
- c) Characteristics
- d) custom fields to base package tables
- e) custom child table(s) linked to base package parent tables

Answer: b, c

Question: 7

Service Points are specific locations at a property where a customer receives service. Select the three main categories of service points.

- a) Metered
- b) Metered - Interval
- c) Metered – Non-Interval
- d) Badged Item
- e) Unbadged Item

Answer: a, d, e

Question: 8

Which two states allow a Bill Segment to have its charges regenerated?

- a) Incomplete
- b) Error
- c) Freezable
- d) Frozen
- e) Canceled

Answer: b, c

Question: 9

When a bill is completed, bill messages can be retrieved from many sources. Which three are valid sources?

- a) Account
- b) Service Agreement Type
- c) Meter Read's Remark
- d) Account's Customer Class
- e) Bill Segment Type

Answer: a, c, d

Question: 10

Using a base-supplied algorithm type, payment distribution priority is typically determined by _____.

- a) Service Agreement Type's Priority and Debt Age
- b) Debt Age
- c) Customer Class and Debt Age
- d) Customer Class and Service Agreement Type
- e) Payment Type and Debt Age

Answer: a

Avail the Study Guide to Pass Oracle 1Z0-996-21 Utilities Customer Cloud Service Implementation Essentials Exam:

- Find out about the 1Z0-996-21 syllabus topics. Visiting the official site offers an idea about the exam structure and other important study resources. Going through the syllabus topics help to plan the exam in an organized manner.
- Once you are done exploring the [1Z0-996-21 syllabus](#), it is time to plan for studying and covering the syllabus topics from the core. Chalk out the best plan for yourself to cover each part of the syllabus in a hassle-free manner.
- A study schedule helps you to stay calm throughout your exam preparation. It should contain your materials and thoughts like study hours, number of topics for daily studying mentioned on it. The best bet to clear the exam is to follow your schedule rigorously.
- The candidate should not miss out on the scope to learn from the 1Z0-996-21 training. Joining the Oracle provided training for 1Z0-996-21 exam helps a candidate to strengthen his practical knowledge base from the certification.
- Learning about the probable questions and gaining knowledge regarding the exam structure helps a lot. Go through the [1Z0-996-21 sample questions](#) and boost your knowledge
- Make yourself a pro through online practicing the syllabus topics. 1Z0-996-21 practice tests would guide you on your strengths and weaknesses regarding the syllabus topics. Through rigorous practicing, you can improve the weaker sections too. Learn well about time management during exam and become confident gradually with practice tests.

Career Benefits:

Passing the 1Z0-996-21 exam, helps a candidate to prosper highly in his career. Having the certification on the resume adds to the candidate's benefit and helps to get the best opportunities.

Here Is the Trusted Practice Test for the 1Z0-996-21 Certification

DBExam.com is here with all the necessary details regarding the 1Z0-996-21 exam. We provide authentic practice tests for the 1Z0-996-21 exam. What do you gain from these practice tests? You get to experience the real exam-like questions made by industry experts and get a scope to improve your performance in the actual exam. Rely on DBExam.com for rigorous, unlimited two-month attempts on the [1Z0-996-21 practice tests](#), and gradually build your confidence. Rigorous practice made many aspirants successful and made their journey easy towards grabbing the Oracle Utilities Customer Cloud Service 2021 Certified Implementation Specialist.

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