ServiceNow CIS-EM

SERVICENOW EVENT MANAGEMENT IMPLEMENTATION SPECIALIST CERTIFICATION QUESTIONS & ANSWERS

Exam Summary – Syllabus – Questions

CIS-EM

ServiceNow Certified Implementation Specialist - Event Management (CIS-EM)

30 Questions Exam – Duration of 90 minutes

www.ProcessExam.com

Table of Contents

Know Your CIS-EM Certification Well:

The CIS-EM is best suitable for candidates who want to gain knowledge in the ServiceNow IT. Before you start your CIS-EM preparation you may struggle to get all the crucial Event Management Implementation Specialist materials like CIS-EM syllabus, sample questions, study guide.

But don't worry the CIS-EM PDF is here to help you prepare in a stress free manner.

The PDF is a combination of all your queries like-

- What is in the CIS-EM syllabus?
- How many questions are there in the CIS-EM exam?
- Which Practice test would help me to pass the CIS-EM exam at the first attempt?

Passing the CIS-EM exam makes you ServiceNow Certified Implementation Specialist - Event Management (CIS-EM). Having the Event Management Implementation Specialist certification opens multiple opportunities for you. You can grab a new job, get a higher salary or simply get recognition within your current organization.

ServiceNow CIS-EM Event Management Implementation Specialist Certification Details:

Exam Name	ServiceNow Certified Implementation Specialist - Event Management
Exam Code	CIS-EM
Exam Fee	USD $450
Exam Duration	90 Minutes
Number of Questions	30
Passing Score	Pass / Fail
Format	Multiple Choice Questions
Books / Trainings	Event Management Fundamentals
Schedule Exam	**Webassessor**
Sample Questions	**ServiceNow CIS-Event Management Exam Sample Questions and Answers**
Practice Exam	**ServiceNow Certified Implementation Specialist - Event Management (CIS-EM) Practice Test**

CIS-EM Syllabus:

Topic	Details	Weights
Event Management Overview	- IT Operations Management (ITOM) solution - Define customer challenges - Event Management key features and capabilities - Graphical user interfaces (operator workspace, alert intelligence, dependency maps) - Common Service Data Model (business, application, and technical services)	13%
Architecture and Discovery	- Discovery and MID server architecture - Event Management architecture and CMDB - The monitoring process - Validate a MID server	13%
Event Configuration and Use	- Event setup (event processing, event rules, event filter, event thresholds, operator workspace) - Event Management process flow (event table, message key, event processing jobs, event field mapping, CI binding, best practices) - Connectors (preconfigured, customized) - Scripting (Regex, JavaScript, PowerShell)	34%
Alerts and Tasks	- Alert defined (alert record attributes, scheduled jobs) - Alerts process flow (alert management rules, CI binding, priority scores, priority groups, incidents, best practices) - Alert grouping (correlation rules, alert aggregation) - Alert Intelligence - Alert impact profile (impact tree, impact rules, cluster example, SLAs)	30%
Event Sources	- Identify event sources - Push vs. pull methods - Use inbound actions - Configure a monitoring connector	10%

ServiceNow CIS-EM Sample Questions:

Question: 1

What methods can be used to populate the Configuration Management Database (CMDB)?

a) Manually via Import Sets
b) Automatically via ServiceNow Discovery application
c) Manually by a Groovy script
d) Automatically via ServiceNow Orchestration application
e) Manually by importing a .csv or .txt file

Answer: a, b

Question: 2

What would you use as a central location to explore the CMDB class hierarchy, CI table definitions, and CIs?

- a) CI Remediations
- b) CI Relation Types
- c) CI Identifiers
- d) Process to CI Type Mapping
- e) CI Class Manager

Answer: e

Question: 3

In Operational Intelligence, what module allows for automatic Alert creation from an Anomaly Alert?

- a) Alert Management Rules
- b) Event Rules
- c) Task Rules
- d) Alert Promotion Rules

Answer: d

Question: 4

Which customer challenges/questions does Event Management help resolve?

- a) What devices are we using?
- b) Did we deprecate assets we do not own?
- c) What is the current state of our IT infrastructure?
- d) How do we know what servers and applications provide services?
- e) How can I automate and prioritize remediation tasks and notifications?
- f) How can we consolidate our monitoring tools into a single management system?

Answer: c, e, f

Question: 5

Which attribute is responsible for de-duplication?

- a) Metric_name
- b) Message_key
- c) Short_description
- d) Additional_info

Answer: b

Question: 6

The MID Server requires an outbound connection on which port?

a) 445
b) 161
c) 443
d) 143

Answer: c

Question: 7

In Event Management, what module allows for automatic task creation?

a) Alert Management Rules
b) Event Rules
c) Task Rules
d) Correlation Rules

Answer: a

Question: 8

A support agent resolves an incident associated with an alert, but the alert does automatically close even though the evt_mgmt.incident_closes_alert property is set appropriately to close the alert.

What is the most likely cause of this issue?

a) The support agent does not have the evt_mgmt_user role.
b) The support agent only has the evt_mgmt_admin role.
c) The support agent has the evt_mgmt_operator role, but not the evt_mgmt_user role.
d) The support agent has the evt_mgmt_user role, but not the evt_mgmt_operator role.

Answer: a

Question: 9

In the event table, which field maps the external attributes from the target system?

a) Resource
b) Description
c) Source
d) Additional Information

Answer: d

Question: 10

For an incoming event with a matching message key, what allows an existing alert to be automatically closed?

a) In the event rule, set the Severity to 0
b) In the alert rule, set the Severity to 0
c) In the alert rule, set the Severity to -1
d) In the event rule, set the Severity to -1

Answer: a

Study Guide to Crack ServiceNow Event Management Implementation Specialist CIS-EM Exam:

- Getting details of the CIS-EM syllabus, is the first step of a study plan. This pdf is going to be of ultimate help. Completion of the syllabus is must to pass the CIS-EM exam.
- Making a schedule is vital. A structured method of preparation leads to success. A candidate must plan his schedule and follow it rigorously to attain success.
- Joining the ServiceNow provided training for CIS-EM exam could be of much help. If there is specific training for the exam, you can discover it from the link above.
- Read from the CIS-EM sample questions to gain your idea about the actual exam questions. In this PDF useful sample questions are provided to make your exam preparation easy.
- Practicing on CIS-EM practice tests is must. Continuous practice will make you an expert in all syllabus areas.

Reliable Online Practice Test for CIS-EM Certification

Make ProcessExam.com your best friend during your ServiceNow Certified Implementation Specialist - Event Management exam preparation. We provide authentic practice tests for the CIS-EM exam. Experts design these online practice tests, so we can offer you an exclusive experience of taking the actual CIS-EM exam. We guarantee you 100% success in your first exam attempt if you continue practicing regularly. Don't bother if you don't get 100% marks in initial practice exam attempts. Just utilize the result section to know your strengths and weaknesses and prepare according to that until you get 100% with our practice tests. Our evaluation makes you confident, and you can score high in the CIS-EM exam.

Start Online Practice of CIS-EM Exam by Visiting URL

https://www.processexam.com/servicenow/servicenow-certified-implementation-specialist-event-management-cis-em