

EXIN VERISMF

EXIN VeriSM Foundation Certification Questions & Answers

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VERISMF

[VeriSM Foundation](#)

40 Questions Exam – 65% Cut Score – Duration of 60 minutes

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Discover More about the EXIN VERISMF Certification

Are you interested in passing the EXIN VERISMF exam? First discover, who benefits from the VERISMF certification. The VERISMF is suitable for a candidate if he wants to learn about VeriSM Digital Transformation. Passing the VERISMF exam earns you the VeriSM Foundation title.

While preparing for the VERISMF exam, many candidates struggle to get the necessary materials. But do not worry; your struggling days are over. The VERISMF PDF contains some of the most valuable preparation tips and the details and instant access to useful [VERISMF study materials just at one click.](#)

EXIN VERISMF VeriSM Foundation Certification Details:

| | |
|---------------------|--|
| Exam Name | VeriSM Foundation |
| Exam Code | VERISMF |
| Exam Price | \$228 (USD) |
| Duration | 60 mins |
| Number of Questions | 40 |
| Passing Score | 65% |
| Books / Training | VeriSM™ Global |
| Schedule Exam | Pearson VUE |
| Sample Questions | EXIN VERISMF Sample Questions |
| Practice Exam | EXIN VERISMF Certification Practice Exam |

EXIN VERISMF Syllabus:

| Topic | Details | Weights |
|---------------------------------------|--|---------|
| The service organization - 10% | | |
| Organizational context | The candidate can... - define key elements of an organization. - describe how to optimize organizational interactions. | 2.5% |

| Topic | Details | Weights |
|--|--|---------|
| Organizational governance | The candidate can... - define the elements of organizational governance (evaluate, direct, monitor). - explain how governance flows through an organization | 2.5% |
| Digital transformation | The candidate can... - define the impact of technology changes on organizations. - describe the impact of digital transformation on service management. | 5% |
| Service culture - 5% | | |
| Service culture | The candidate can... - define a service culture. - explain the elements of a service culture. | 5% |
| People and organizational structure - 20% | | |
| Organization structure | The candidate can... - define the differences between a leader and a manager. - explain the competencies of the service management professional. - list the elements of a well-functioning team | 10% |
| Service management challenges | The candidate can... - explain methods to overcome team challenges (silos, virtual teams). - explain the challenges of managing consumers. - describe the elements of communication. - explain organizational change principles. | 10% |
| The VeriSM™ model - 32.5% | | |
| The VeriSM™ mode | The candidate can... - define the elements of the VeriSM™ model. - explain how VeriSM™ re-defines service management. - explain how VeriSM™ uses the Management Mesh to create and support | 25% |

| Topic | Details | Weights |
|--------------------------------------|---|---------|
| | services. - explain the elements within each of the four stages of the VeriSM™ model: <ul style="list-style-type: none"> • Define • Produce • Provide • Respond | |
| Adapting the VeriSM™ model | The candidate can... - define the process of selecting and integrating management practices. - explain the characteristics of successful operating models. | 7.5% |
| Progressive practices - 20% | | |
| Progressive practices | The candidate can... - indicate the success factors for adopting progressive management practices. - clarify the key concepts and when to apply Agile, DevOps, Service Integration and Management (SIAM™), Lean as a management practice. - define the importance of considering Shift Left, Customer Experience (CX) / User Experience (UX), continuous delivery practices in service delivery. | 20% |
| Innovative technologies - 10% | | |
| Impact of technology | The candidate can... - summarize the implications of technology on service management. - explain the benefits of cloud, virtualization, and automation. - explain the impact of Big Data, Internet of Things (IoT), mobile computing, bring your own device (BYOD) on service management. - define serverless computing, artificial intelligence, Robotic Process Automation | 10% |

| Topic | Details | Weights |
|-------------------------------|---|---------|
| | (RPA), machine learning, and containerization in relation to service delivery. | |
| Getting started - 2.5% | | |
| Getting started | The candidate can... - identify steps to initiate an improvement program based on VeriSM™. - differentiate between reactive and proactive operations. | 2.5% |

Broaden Your Knowledge with EXIN VERISMF Sample Questions:

Question: 1

Which element of the VeriSM™ model defines the management activities or practices necessary to meet the governance requirements by providing guardrails or boundaries?

- a) Define
- b) Service management principles
- c) Produce
- d) Management Mesh

Answer: b

Question: 2

How does governance flow through an organization?

- a) Via delegation from owners to a governing body, who authorizes organizational capabilities to create and support the outcomes to consumers.
- b) Via good planning in the higher levels of the organization, where it is critical that there is a clearly stated mission and vision with key objectives defined.
- c) Via organization-wide gatherings once or twice a year, where owners/stakeholders present the mission, vision and objectives, and take feedback from employees.
- d) Via performance contracts between an employee and his or her manager, making everybody responsible for part of the strategy.

Answer: a

Question: 3

Emotional intelligence defines two main competencies: personal and social. Which two skills belong to the social competence?

- a) Joining social groups and actively communicating with them
- b) Knowing social media and what people or situations can influence us
- c) Social awareness and relationship management
- d) Social content management and using social techniques

Answer: c

Question: 4

Why is testing an important part of the Produce stage?

- a) To define risk criteria and the risk appetite of an organization
- b) To ensure that the product or service meets the requirements set
- c) To ensure that the organization's requirements are in line with its strategy
- d) To ensure an organization's architecture is appropriate

Answer: b

Question: 5

Digital transformation requires a new approach to service management within organizations. Where is the ownership of service management principles situated in an organization?

- a) Business owns service management.
- b) IT owns service management.
- c) Service management is outsourced to a third-party supplier.
- d) Service management is owned across the whole organization.

Answer: d

Question: 6

There is a challenge that teams may operate in silos. What is a recommendation that management should do to overcome this challenge?

- a) Implement one-on-one meetings between team members
- b) Provide team-building activities for each team
- c) Reward teams who achieve their goals ahead of target
- d) Share information on the organization's strategies

Answer: d

Question: 7

Successful expectation management depends on developing a clear vision of what is expected. How can this clarity be achieved?

- a) Ensure that detailed SLA documentation is available
- b) Report achievement against agreed targets
- c) Set boundaries and provide a structure for delivery
- d) Under-promise and over-deliver

Answer: c

Question: 8

New technology has led to changes within organizations. Which is one of these changes?

- a) Services are driven by stable management practices which discourage technology innovation
- b) Services can be delivered from anywhere to anywhere.
- c) Services now undergo a more rigid functional change approach within organizations.
- d) Services that rely on traditional rigid management approaches are preferable to organizations.

Answer: b

Question: 9

VeriSM™ introduces the concept of the Management Mesh. This combines the four elements of resources, management practices, environment, and emerging technologies to create and deliver products and services. In which element should frameworks such as ITIL or methodologies such as COBIT be included?

- a) Management practices
- b) Environment
- c) Emerging technologies
- d) Resources

Answer: a

Question: 10

What is the best description of shadow behavior?

- a) A junior observing a senior by doing job-shadowing and learning on-the-job
- b) Creating a tribal system where team members are overshadowed by others
- c) Implementing systems or solutions without explicit organizational approval
- d) IT service provisioning being so good that consumers are unaware of IT

Answer: c

Avail the Study Guide to Pass EXIN VERISMF VeriSM Foundation Exam:

- Find out about the VERISMF syllabus topics. Visiting the official site offers an idea about the exam structure and other important study resources. Going through the syllabus topics help to plan the exam in an organized manner.
- Once you are done exploring the [EXIN VERISMF syllabus](#), it is time to plan for studying and covering the syllabus topics from the core. Chalk out the best plan for yourself to cover each part of the syllabus in a hassle-free manner.
- A study schedule helps you to stay calm throughout your exam preparation. It should contain your materials and thoughts like study hours, number of topics for daily studying mentioned on it. The best bet to clear the exam is to follow your schedule rigorously.
- The candidate should not miss out on the scope to learn from the [VeriSM Foundation training](#). Joining the EXIN provided training for this EXIN certification exam helps a candidate to strengthen his practical knowledge base from the certification.
- Learning about the probable questions and gaining knowledge regarding the exam structure helps a lot. Go through the [EXIN VERISMF sample questions](#) and boost your knowledge
- Make yourself a pro through online practicing the syllabus topics. VERISMF practice tests would guide you on your strengths and weaknesses regarding the syllabus topics. Through rigorous practicing, you can improve the weaker sections too. Learn well about time management during exam and become confident gradually with practice tests.

Career Benefits:

Passing the EXIN VERISMF exam, helps a candidate to prosper highly in his career. Having the certification on the resume adds to the candidate's benefit and helps to get the best opportunities.

Here Is the Trusted Practice Test for the EXIN VERISMF Certification

CertFun.Com is here with all the necessary details regarding the VERISMF exam. We provide authentic practice tests for the VERISMF exam. What do you gain from these practice tests? You get to experience the real exam-like questions made by industry experts and get a scope to improve your performance in the actual exam. Rely on CertFun.Com for rigorous, unlimited two-month attempts on the [VERISMF practice tests](#), and gradually build your confidence. Rigorous practice made many aspirants successful and made their journey easy towards grabbing the VeriSM Foundation.

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