

# EXIN SIAMF

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## EXIN SIAM Foundation Certification Questions & Answers

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### SIAMF

#### [EXIN SIAM Foundation](#)

40 Questions Exam – 65% Cut Score – Duration of 60 minutes

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## Discover More about the EXIN SIAMF Certification

Are you interested in passing the EXIN SIAMF exam? First discover, who benefits from the SIAMF certification. The SIAMF is suitable for a candidate if he wants to learn about Business & Service Management. Passing the SIAMF exam earns you the EXIN SIAM Foundation title.

While preparing for the SIAMF exam, many candidates struggle to get the necessary materials. But do not worry; your struggling days are over. The SIAMF PDF contains some of the most valuable preparation tips and the details and instant access to useful [SIAMF study materials just at one click.](#)

## EXIN SIAMF EXIN SIAM Foundation Certification Details:

Exam Name	EXIN SIAM Foundation
Exam Code	SIAMF
Exam Price	\$228 (USD)
Duration	60 mins
Number of Questions	40
Passing Score	65%
Books / Training	<a href="#">All the SIAM certifications</a> <a href="#">What Is SIAM (and Why It's Important)?</a> <a href="#">Recorded Webinar - How to make SIAM easy!</a> <a href="#">How to deploy SIAM</a> <a href="#">Is SIAM still relevant in today's digital age? by Kevin Holland</a> <a href="#">EXIN and e-CF Competences</a>
Schedule Exam	<a href="#">Pearson VUE</a>
Sample Questions	<a href="#">EXIN SIAMF Sample Questions</a>
Practice Exam	<a href="#">EXIN SIAMF Certification Practice Exam</a>

## EXIN SIAMF Syllabus:

Topic	Details	Weights
<b>Introduction to SIAM - 15%</b>		
SIAM Fundamentals	The candidate can... <ul style="list-style-type: none"> <li>- outline the purpose and value of a SIAM approach.</li> <li>- describe (business) drivers for SIAM.</li> </ul>	5%
SIAM Layers and Structures	The candidate can... <ul style="list-style-type: none"> <li>- explain the SIAM layers.</li> <li>- describe the SIAM structures, advantages and disadvantages for a hybrid service integrator, an internally and an externally sourced service integrator and a lead supplier integrator.</li> </ul>	10%
<b>SIAM Implementation Roadmap - 20%</b>		
SIAM Implementation Key Stages	The candidate can... <ul style="list-style-type: none"> <li>- distinguish between the different SIAM implementation key stages.</li> <li>- outline the main objectives, triggers, inputs, activities and outputs in the Discovery &amp; Strategy stage.</li> <li>- outline the main objectives, triggers, inputs, activities and outputs in the Plan &amp; Build stage.</li> <li>- outline the main objectives, triggers, inputs, activities and outputs in the Implement stage.</li> <li>- outline the main objectives, triggers, inputs, activities and outputs in the Run &amp; Improve stage.</li> </ul>	20%
<b>SIAM Roles and Responsibilities - 12.5%</b>		
SIAM Roles and Responsibilities	The candidate can... <ul style="list-style-type: none"> <li>- explain SIAM roles and responsibilities.</li> <li>- explain the SIAM structural elements.</li> </ul>	12.5%
<b>SIAM Practices - 15%</b>		

Topic	Details	Weights
Practices of SIAM	The candidate can... <ul style="list-style-type: none"> <li>- describe the people practices of managing cross functional teams.</li> <li>- describe the process practices of integrating processes across service providers.</li> <li>- describe the measurement practices of enabling and reporting on end-to-end services.</li> <li>- describe the technology practices of creating a tooling strategy.</li> </ul>	15%
<b>Processes to Support SIAM - 17.5%</b>		
Processes in a SIAM Ecosystem	The candidate can... <ul style="list-style-type: none"> <li>- outline the function of processes in a SIAM ecosystem.</li> </ul>	2.5%
Objectives and SIAM Considerations of the Main Processes	The candidate can... <ul style="list-style-type: none"> <li>- indicate what the process purpose is.</li> <li>- outline the SIAM considerations.</li> </ul>	15%
<b>SIAM Challenges and Risks - 15%</b>		
Challenges, Associated Risks and Potential Mitigations	The candidate can... <ul style="list-style-type: none"> <li>- describe the importance of building the business case, the associated risks and mitigations.</li> <li>- describe the importance of cultural fit and behaviors, the associated risks and mitigations.</li> <li>- describe the importance of the level of control and ownership, the associated challenges and mitigations.</li> <li>- outline the importance of security, the associated risks and mitigations.</li> <li>- describe the challenges associated with measuring success and its mitigations.</li> <li>- define the commercial challenges, the challenges with legacy contracts and their mitigations.</li> </ul>	15%
<b>SIAM and Other Practices - 5%</b>		

Topic	Details	Weights
Other Practices	The candidate can... - describe the contribution of the following frameworks and standards to a SIAM ecosystem: service management including VeriSM™, ITIL and ISO/IEC 20000, Agile (including Agile service management), DevOps, COBIT and Lean.	5%

## Broaden Your Knowledge with EXIN SIAMF Sample Questions:

### Question: 1

An organization wants to transition to SIAM. They want to avoid service providers making accusations of the service integrator being biased. In which two structures is this behavior most unlikely?

Please remember to select two answers.

- a) External service integrator
- b) Hybrid service integrator
- c) Internal service integrator
- d) Lead supplier as a service integrator

**Answer: b, c**

### Question: 2

A provider of hosting services experienced recurring incidents that affected all end-to-end services. Using information from the other service providers, facilitated by the service integrator, they developed an innovation which permanently resolved the underlying root cause.

Who should be rewarded?

- a) All service providers and the service integrator
- b) All service providers but not the service integrator
- c) The provider of hosting services only
- d) The service integrator only

**Answer: a**

**Question: 3**

In which stage of the SIAM roadmap should the principles and policies for roles and responsibilities be defined?

- a) Discovery & Strategy
- b) Implement
- c) Plan & Build
- d) Run & Improve

**Answer: a**

**Question: 4**

How are ITIL processes and SIAM related?

- a) ITIL process outcomes are different from SIAM process outcomes and provide other insights.
- b) ITIL processes can be used in a SIAM ecosystem without any adaptation.
- c) SIAM builds on the ITIL's service management elements and extends them.
- d) SIAM is a replacement for ITIL and therefore does not use any of its processes.

**Answer: c**

**Question: 5**

Who decides what roles and responsibilities in the SIAM model will be sourced externally?

- a) Service integrator
- b) Internal service providers
- c) External service providers
- d) Customer organization

**Answer: d**

**Question: 6**

In the hybrid service integrator structure, which two parties collaborate to provide the service integrator capability?

- a) Customer organization and external organization
- b) Customer organization and internal service integrator
- c) External service integrator and lead supplier
- d) Internal service integrator and retained capabilities

**Answer: a**

**Question: 7**

Defining the level of control and ownership to be retained by a customer organization is important. Which is a risk of leaving this undecided?

- a) It will be challenging to assign responsibility for service failures.
- b) Service providers may be unwilling to collaborate.
- c) The service integrator may be unable to perform its role.
- d) The success of the SIAM program cannot be measured.

**Answer: c**

**Question: 8**

When integrating processes across service providers, which should be used to identify and avoid gaps in process flows?

- a) DevOps
- b) Key Performance Indicator (KPI)
- c) RACI matrix
- d) Service Level Agreement (SLA)

**Answer: c**

**Question: 9**

What is a responsibility of a service provider in a SIAM ecosystem?

- a) End-to-end integration
- b) Delivery
- c) Governance
- d) Strategy

**Answer: b**

**Question: 10**

Which organization is unlikely to get the full value from SIAM™?

- a) One with a mix of internal and external service providers
- b) One with a single service provider only
- c) One with external service providers only
- d) One with internal service providers only

**Answer: b**



## Avail the Study Guide to Pass EXIN SIAMF EXIN SIAM Foundation Exam:

- Find out about the SIAMF syllabus topics. Visiting the official site offers an idea about the exam structure and other important study resources. Going through the syllabus topics help to plan the exam in an organized manner.
- Once you are done exploring the [EXIN SIAMF syllabus](#), it is time to plan for studying and covering the syllabus topics from the core. Chalk out the best plan for yourself to cover each part of the syllabus in a hassle-free manner.
- A study schedule helps you to stay calm throughout your exam preparation. It should contain your materials and thoughts like study hours, number of topics for daily studying mentioned on it. The best bet to clear the exam is to follow your schedule rigorously.
- The candidate should not miss out on the scope to learn from the [EXIN SIAM Foundation training](#). Joining the EXIN provided training for this EXIN certification exam helps a candidate to strengthen his practical knowledge base from the certification.
- Learning about the probable questions and gaining knowledge regarding the exam structure helps a lot. Go through the [EXIN SIAMF sample questions](#) and boost your knowledge
- Make yourself a pro through online practicing the syllabus topics. SIAMF practice tests would guide you on your strengths and weaknesses regarding the syllabus topics. Through rigorous practicing, you can improve the weaker sections too. Learn well about time management during exam and become confident gradually with practice tests.

## Career Benefits:

Passing the EXIN SIAMF exam, helps a candidate to prosper highly in his career. Having the certification on the resume adds to the candidate's benefit and helps to get the best opportunities.

## Here Is the Trusted Practice Test for the EXIN SIAMF Certification

CertFun.Com is here with all the necessary details regarding the SIAMF exam. We provide authentic practice tests for the SIAMF exam. What do you gain from these practice tests? You get to experience the real exam-like questions made by industry experts and get a scope to improve your performance in the actual exam. Rely on CertFun.Com for rigorous, unlimited two-month attempts on the [SIAMF practice tests](#), and gradually build your confidence. Rigorous practice made many aspirants successful and made their journey easy towards grabbing the EXIN SIAM Foundation.

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