

# EXIN LEANITL

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**EXIN Lean IT Leadership Certification Questions & Answers**

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**LEANITL**

[EXIN Lean IT Leadership](#)

60 Questions Exam – 65% Cut Score – Duration of 120 minutes

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## Discover More about the EXIN LEANITL Certification

Are you interested in passing the EXIN LEANITL exam? First discover, who benefits from the LEANITL certification. The LEANITL is suitable for a candidate if he wants to learn about Lean IT. Passing the LEANITL exam earns you the EXIN Lean IT Leadership title.

While preparing for the LEANITL exam, many candidates struggle to get the necessary materials. But do not worry; your struggling days are over. The LEANITL PDF contains some of the most valuable preparation tips and the details and instant access to useful [LEANITL study materials just at one click.](#)

## EXIN LEANITL EXIN Lean IT Leadership Certification Details:

Exam Name	EXIN Lean IT Leadership
Exam Code	LEANITL
Exam Price	\$315 (USD)
Duration	120 mins
Number of Questions	60
Passing Score	65%
Schedule Exam	<a href="#">Pearson VUE</a>
Sample Questions	<a href="#">EXIN LEANITL Sample Questions</a>
Practice Exam	<a href="#">EXIN LEANITL Certification Practice Exam</a>

## EXIN LEANITL Syllabus:

Topic	Details	Weights
<b>Lean Leadership - 9.9%</b>		
Know the Key Components of Lean Leadership	<ul style="list-style-type: none"> <li>- Shingo Model: four key Guiding principles – Respect every individual, Lead with humility, Create constancy of purpose, Think systemically</li> <li>- Key components of systemic thinking: Holistic thinking, Dynamic thinking and</li> </ul>	3.3%

Topic	Details	Weights
	Closed-loop thinking - The definition of a True North value - Lean style of Leadership - Four aspects of the Lean Leadership Development Model - Five flows of IT value as defined by Bell	
Understand the Following Aspects of Lean Leadership	- Shingo Model Guiding and Supporting principles that directly impact on Lean Leadership - True North Values - Organizational context of the IT Leader - Leadership aspects applied to the IT organizational context	3.3%
Apply the Following Aspects Related to Lean Leadership	- Use the comparison between Lean Leadership and Level 5 leadership (Collins) to identify differences - Use the comparison between traditional western leadership and Lean Leadership to identify the differences - Identify the Five flows of IT value	3.3%
<b>Commit to Self-Development - 20%</b>		
Know the Key Aspects of Commit to Self-Development	- Self-development principles: Shu-Ha-Ri <ul style="list-style-type: none"> <li>• Shu: execute + learn exactly</li> <li>• Ha: standard with some improvisation</li> <li>• Ri: mastery of standard; focus on deepening skill and understanding</li> </ul> - Leader Standard Work - Resource efficiency v. Flow efficiency - Kaizen mindset: always seek improvement - Accountability: role of taking responsibility in a Lean IT setting, getting people to take responsibility - Kata of Leadership – creating habits	5%

Topic	Details	Weights
	<ul style="list-style-type: none"> <li>- PDCA cycle for practicing Lean Leadership</li> </ul>	
Understand the Following Aspects of Commit to Self-Development	<ul style="list-style-type: none"> <li>- Forms of standards in both IT work and IT leader work</li> <li>- Establish accountability: how to identify whether people take responsibility and how to encourage it (Connors, Pink)</li> <li>- Requirements for self-development</li> <li>- Three tools for structuring the Kata of Leadership</li> <li>- Examples of Leader Standard Work in IT</li> </ul>	5%
Apply the Following Aspects of Commit to Self-Development	<ul style="list-style-type: none"> <li>- Apply Shu-Ha-Ri to own situation</li> <li>- Create Leader Standard Work overview for own situation (Exercise)</li> <li>- Use the capabilities obtained through Self-development</li> <li>- Standardize meetings</li> <li>- Identify how and ensure that people take responsibility</li> <li>- Do a Gemba walk within an IT organization – leveraging an IT reference model (investigation models for kata of a Gemba walk)</li> <li>- Identify what to look for during a Gemba walk (Exercise)</li> </ul>	10%
<b>Helping Others to Develop - 16.7%</b>		
Know the Key Aspects of Helping Others to Develop	<ul style="list-style-type: none"> <li>- Definition of Genchi Genbutsu</li> <li>- Definition of Nemawashi</li> <li>- Explanation of T-type leadership</li> <li>- 5 Why: method for finding root cause</li> <li>- Questioning techniques</li> </ul>	3.3%
Understand of the Following Aspects of Helping Others to Develop	<ul style="list-style-type: none"> <li>- Importance of Lean IT Leadership in eliminating Mura and Muri</li> <li>- Go to the Gemba and Genchi Genbutsu,</li> <li>- Key goals of a Gemba walk: support, teach, promote; contrasted with a gallery walk</li> <li>- Relationship between Jidoka and Gemba</li> </ul>	5%

Topic	Details	Weights
	walk - Role of T-type leadership	
Apply the Following Aspects of Helping Others to Develop	- Use the 5 Why method (Exercise) - balancing Ask Why with Show Respect - Apply the views to take when doing a Gemba walk - Describe the IT Gemba: development, IT operations, Service desk, Supporting staff - Carry out a skills and knowledge analysis - Interpret Skills and knowledge data	8.3%
<b>Continuous Improvement - 15%</b>		
Know the Key Aspects of Continuous Improvement	- Definition of continuous improvement - Daily Kaizen: focus on smaller, daily improvement steps - Kaizen Event: focus on solving larger problems - Definition of a team (Katzenbach & Smith) - The core elements of the Kaizen mindset	3.3%
Understand of the Following Aspects of Continuous Improvement	- Difference between daily Kaizen and Kaizen event - Importance of standards or reference models as the basis for improvement - Importance of Lean IT Leadership in eliminating Mura and Muri - Key characteristics of a team, in comparison with a group - The five levels of team development (Lencioni) - Characteristics of IT teams – technically-oriented, project-based, customer-oriented	5%
Apply the Following Aspects of Continuous Improvement	- Describe the role of Continuous improvement within Lean IT - Apply the 5S technique in an IT context - Identify when to use Improvement Kaizen and Daily Kaizen in IT - Use the team development model to	6.7%

Topic	Details	Weights
	determine whether an IT team functions as a team	
<b>Vision, Goals and Communication - 16.7%</b>		
Know the Key Aspects of Vision, Goals and Communication	<ul style="list-style-type: none"> <li>- Performance dialogue: Leading meetings and Listening skills</li> <li>- Nemawashi for ensuring adoption strategy and policy, and execution of projects</li> <li>- Definition of Hoshin Kanri: method for translating strategy to operations</li> <li>- The key aspects of a Performance Dialogue</li> <li>- Visual Management – for development, IT operations, service desk</li> <li>- Cascade and Catchball mechanism</li> <li>- The aim of the Pyramid principle</li> <li>- Definition of MECE and its use</li> <li>- The goal of a change story</li> </ul>	5%
Understand the Following Aspects of Vision, Goals and Communication	<ul style="list-style-type: none"> <li>- Key characteristics of Hoshin Kanri</li> <li>- The goals of catch-ball communication</li> <li>- When a performance dialogue is carried out</li> <li>- Key components of the Pyramid Principle in structuring communication</li> </ul>	3.3%
Applying the Following Aspects of Vision, Goals and Communication	<ul style="list-style-type: none"> <li>- Create a vision for an IT organization</li> <li>- Explain how the cascade mechanism works</li> <li>- Carry out a Performance dialogue: Leading meetings and Listening skills (Exercise)</li> <li>- Design cascade and catch-ball mechanism for own IT organization (Exercise)</li> <li>- Define Visual Management for software development, IT operations, service desk</li> </ul>	8.3%

Topic	Details	Weights
<b>Lean IT Transformation - 15%</b>		
<p>Know the Key Aspects of Lean IT Transformation</p>	<ul style="list-style-type: none"> <li>- Basic components of the business case for a Lean IT transformation – Customer satisfaction, strategic advantages, cost advantages</li> <li>- Eight mistakes when carrying out a transformation, and their mitigation (Kotter)</li> <li>- Key phases in accepting change (Lewis and Parker)</li> <li>- The importance of a Change Story</li> </ul>	3.3%
<p>Understand the Following Aspects of Lean IT Transformation</p>	<ul style="list-style-type: none"> <li>- 5 Lean IT Dimensions for structuring Lean IT Transformation</li> <li>- 7 phases of the transition curve (Lewis &amp; Parker)</li> <li>- 3 key phases of the Organizational Level of a Lean IT transformation</li> <li>- Role of Lean IT Leader in relation to the Lean IT Coach</li> <li>- The top-down and bottom-up aspects of a Lean IT transformation</li> </ul>	5%
<p>Apply the Following Aspects of Lean IT Transformation</p>	<ul style="list-style-type: none"> <li>- Plan and structure a Lean IT Transformation, using the 5 Lean IT Dimensions</li> <li>- Define plan for transformation of own IT organization (Exercise)</li> <li>- Make Change Story for own situation (Exercise)</li> <li>- Complete A3 proposal for the execution of a Lean IT transformation</li> <li>- Which Lean tools and methods must be applied at what moment in a Lean IT transformation</li> <li>- Reasons for lack of success during transformation</li> </ul>	6.7%



Topic	Details	Weights
<b>A3 Method - 6.7%</b>		
List the Key Components of the A3 Method	<ul style="list-style-type: none"> <li>- Goals of the A3 Method</li> <li>- Sections of A3 Report</li> <li>- Advance-Prepare-Do-Check cycle</li> </ul>	1.7%
Apply the A3 Method	<ul style="list-style-type: none"> <li>- Organize information into the A3 format</li> <li>- Communicate the key message and create involvement</li> <li>- Define personal Lean IT Leadership goals in relation to reference model</li> </ul>	5%

## Broaden Your Knowledge with EXIN LEANITL Sample Questions:

### Question: 1

You have been trying this 'Lean IT Leadership' thing out for a couple of months now, and you are getting a bit frustrated. Most of the time, your team finds your daily Gemba walks to be more disruptive than supportive to their work. They are getting a bit annoyed with the interference.

You spend around 15-20 minutes on your Gemba walk every day, and make sure that you 'visit' all teams and all stations. The rest of the day you are in your usual meetings and handle the usual issues that come up. You ask your Lean coach for advice.

What is most likely to be the advice your coach gives you?

- a) To discuss with your employees how to make the conversations you have during Gemba walks more value adding than disturbing.
- b) To observe well before you challenge your employees on their practice or raise issues. This way you ensure that you do not ask questions for the sake of asking and that your discussions with your employees are adding value.
- c) To ponder what the root cause of the problem is. Why are the Gemba walks not yielding the desired result? Once you have found the root cause, your coach will ask you to change what is wrong, so you can improve.
- d) To ensure that you observe more before you ask questions. In addition, ensure that you do not cloud the employees' perspective by bringing too many observations and opinions to the discussions.

**Answer: a**

**Question: 2**

Why is it important that IT Leaders take an active role in eliminating Mura and Muri?

- a) During a Gemba walk Leaders are in a position to tell their staff to do something about it.
- b) Leaders can look for patterns, forms, and habits at the Gemba.
- c) Leaders have the most influential and direct impact on issues related to Mura and Muri.
- d) Only Leaders should look for the reasons why something went wrong.

**Answer: c**

**Question: 3**

Which step in the development 'Lean Leadership Development Model' by Jeffrey Liker is considered the most important?

- a) Coach and Develop Others
- b) Commit to Self-Development
- c) Create Vision and Align Goals
- d) Support Daily Kaizen

**Answer: b**

**Question: 4**

How frequently should an activity such as Budget Review be included in a Leader Standard Work?

- a) Daily
- b) Weekly
- c) Monthly
- d) Quarterly

**Answer: d**

**Question: 5**

Of which routine of Leader Standard Work in IT is 'Processing issues on the improvement board' a part?

- a) Activities to align goals
- b) Daily Kaizen activities
- c) Weekly improvement activities
- d) Improvement Kaizen activities

**Answer: c**

**Question: 6**

What is the most important focus when transforming to Lean IT?

- a) Focus on cost advantages
- b) Focus on Customer Value
- c) Focus on Shingo principles
- d) Focus on strategic gains

**Answer: b**

**Question: 7**

In terms of systems, what is the meaning of holistic thinking?

- a) Being aware of the relationships between components.
- b) Focusing on creating a vision for the near or distant future.
- c) Realizing the full value of operational excellence across the organization
- d) Understanding how changes ripple across the value stream.

**Answer: a**

**Question: 8**

Everyone in an IT team is responsible for a similar part of the software or type of hardware. What type of IT team is this?

- a) Customer-oriented team
- b) Project team
- c) Service-oriented team
- d) Technical team

**Answer: d**

**Question: 9**

How can we attain Flow Efficiency?

- a) Create a chain of specialists in the process.
- b) Focus on more variation in the workforce
- c) Focus on the unit of work that is processed
- d) Use resources as efficiently as possible.

**Answer: c**

**Question: 10**

As part of Leader Standard Work in IT, how often do team coaching sessions take place?

- a) Daily
- b) Weekly
- c) Monthly
- d) Quarterly

**Answer: b**

## Avail the Study Guide to Pass EXIN LEANITL EXIN Lean IT Leadership Exam:

- Find out about the LEANITL syllabus topics. Visiting the official site offers an idea about the exam structure and other important study resources. Going through the syllabus topics help to plan the exam in an organized manner.
- Once you are done exploring the [EXIN LEANITL syllabus](#), it is time to plan for studying and covering the syllabus topics from the core. Chalk out the best plan for yourself to cover each part of the syllabus in a hassle-free manner.
- A study schedule helps you to stay calm throughout your exam preparation. It should contain your materials and thoughts like study hours, number of topics for daily studying mentioned on it. The best bet to clear the exam is to follow your schedule rigorously.
- The candidate should not miss out on the scope to learn from the [EXIN Lean IT Leadership training](#). Joining the EXIN provided training for this EXIN certification exam helps a candidate to strengthen his practical knowledge base from the certification.
- Learning about the probable questions and gaining knowledge regarding the exam structure helps a lot. Go through the [EXIN LEANITL sample questions](#) and boost your knowledge
- Make yourself a pro through online practicing the syllabus topics. LEANITL practice tests would guide you on your strengths and weaknesses regarding the syllabus topics. Through rigorous practicing, you can improve the weaker sections too. Learn well about time management during exam and become confident gradually with practice tests.

## Career Benefits:

Passing the EXIN LEANITL exam, helps a candidate to prosper highly in his career. Having the certification on the resume adds to the candidate's benefit and helps to get the best opportunities.

### Here Is the Trusted Practice Test for the EXIN LEANITL Certification

CertFun.Com is here with all the necessary details regarding the LEANITL exam. We provide authentic practice tests for the LEANITL exam. What do you gain from these practice tests? You get to experience the real exam-like questions made by industry experts and get a scope to improve your performance in the actual exam. Rely on CertFun.Com for rigorous, unlimited two-month attempts on the [LEANITL practice tests](#), and gradually build your confidence. Rigorous practice made many aspirants successful and made their journey easy towards grabbing the EXIN Lean IT Leadership.

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