AVAYA 77900T

Avaya Control Manager R9 Implementation and Support Certification Questions & Answers

Exam Summary – Syllabus – Questions

77900T

Avaya Control Manager for Enterprise Technical Associate (ASTA-9030)

50 Questions Exam – 70% Cut Score – Duration of 90 minutes

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Know Your 77900T Certification Well:

The 77900T is best suitable for candidates who want to gain knowledge in the Avaya Services. Before you start your 77900T preparation you may struggle to get all the crucial Control Manager R9 Implementation and Support materials like 77900T syllabus, sample questions, study guide.

But don't worry the 77900T PDF is here to help you prepare in a stress free manner.
The PDF is a combination of all your queries like-

- What is in the 77900T syllabus?
- How many questions are there in the 77900T exam?
- Which Practice test would help me to pass the 77900T exam at the first attempt?

Passing the 77900T exam makes you Avaya Control Manager for Enterprise Technical Associate (ASTA-9030). Having the Control Manager R9 Implementation and Support certification opens multiple opportunities for you. You can grab a new job, get a higher salary or simply get recognition within your current organization.

Avaya 77900T Control Manager R9 Implementation and Support Certification Details:

Exam Name	Avaya Control Manager R9 Implementation and Support
Exam Code	77900T
Exam Price	$125 USD
Duration	90 minutes
Number of Questions	50
Passing Score	70%
Exam Registration	**Avaya Learning Center**
Sample Questions	**Avaya 77900T Sample Questions**

Practice Exam	**Avaya Control Manager for Enterprise Technical Associate (ASTA-9030) Practice Test**

77900T Syllabus:

Section	Objectives
Implementation	- Describe API Web Services - Describe Avaya Control Manager architecture licensing components, installation, prerequisites, and deployment options - Install Avaya Control Manager and install and configure IIS - Describe Avaya Control Manager installation package contents and installed components - Complete the initial configuration requirements for the Avaya Control Manager Services - Describe Avaya Control Manager's user interface and Organizational Chart - Integrate Avaya Interaction Center, Avaya Proactive Contact, Avaya Contact Recorder, Avaya Modular Messaging, Session Manager, System Manager, Avaya one-X Agent, Avaya Functional Server, Avaya LDAP and SSO with ACM - Complete the configurations required for integrating Functional Server with ACM
Support	- Troubleshoot implementation potential issues - Troubleshoot CM and CMS related issues
Administration	- Describe the Avaya Control Manager User Interface and Administration - Administer Users, Agents, Work Assignments, Oceana™ - Configure Avaya Control Manager Dialing Plans

Avaya 77900T Sample Questions:

Question: 1

When addressing errors during the installation of Avaya CMS, which of the following should be verified?

(Choose Three)

a) Hardware compatibility
b) Software version alignment
c) Network configurations
d) User access levels
e) Electrical setups

Answer: a, b, c

Question: 2

When configuring Avaya Control Manager dialing plans, what factors must be considered?

(Choose Three)

a) Area code restrictions
b) International call settings
c) Emergency number programming
d) User preferences
e) Historical call data

Answer: a, b, c

Question: 3

Which tasks are critical when configuring Avaya Control Manager to support Oceana™?

(Choose Three)

a) Defining user roles and permissions
b) Configuring data sources and integrations
c) Setting communication protocols
d) Establishing performance benchmarks
e) Assigning network resources

Answer: a, b, d

Question: 4

Where can administrators find details on Avaya Control Manager's licensing components?

a) In the product datasheet
b) In the user guide
c) On the Avaya website
d) In the licensing agreement

Answer: b

Question: 5

How should agents be effectively managed within Avaya Control Manager to optimize work assignments? (Choose Two)

a) By monitoring performance metrics
b) By customizing user access levels
c) By scheduling based on skill sets
d) By limiting call volumes

Answer: a, c

Question: 6

What component is essential for Avaya Control Manager's API Web Services to function optimally?

a) .NET Framework
b) Java Runtime Environment
c) Node.js
d) Python Interpreter

Answer: a

Question: 7

In the context of CM, what should be checked first when users experience dropped calls frequently?

a) User endpoint configurations
b) Network traffic logs
c) System update logs
d) Call routing rules

Answer: b

Question: 8

To assign a work assignment to an agent in Avaya Control Manager, you would typically navigate to which section?

a) User Management
b) Work Assignment
c) Agent Configuration
d) Task Allocation

Answer: b

Question: 9

What must be taken into account when administering agents' work assignments in Avaya Control Manager?

a) Geographical location of agents
b) The age of the hardware used by agents
c) Agents' individual skills and workload
d) Time zones of customers

Answer: c

Question: 10

Which option best describes the integration process of Avaya LDAP with Avaya Control Manager?

a) Setting up backup and recovery processes
b) Migrating existing user data to Avaya LDAP
c) Linking Avaya LDAP with external security services
d) Ensuring compatibility between directory services and Avaya applications

Answer: d

Study Guide to Crack Avaya Control Manager R9 Implementation and Support 77900T Exam:

- Getting details of the 77900T syllabus, is the first step of a study plan. This pdf is going to be of ultimate help. Completion of the syllabus is must to pass the 77900T exam.

- Making a schedule is vital. A structured method of preparation leads to success. A candidate must plan his schedule and follow it rigorously to attain success.
- Joining the Avaya provided training for 77900T exam could be of much help. If there is specific training for the exam, you can discover it from the link above.
- Read from the 77900T sample questions to gain your idea about the actual exam questions. In this PDF useful sample questions are provided to make your exam preparation easy.
- Practicing on 77900T practice tests is must. Continuous practice will make you an expert in all syllabus areas.

Reliable Online Practice Test for 77900T Certification

Make NWExam.com your best friend during your Avaya Control Manager R9 Implementation and Support exam preparation. We provide authentic practice tests for the 77900T exam. Experts design these online practice tests, so we can offer you an exclusive experience of taking the actual 77900T exam. We guarantee you 100% success in your first exam attempt if you continue practicing regularly. Don't bother if you don't get 100% marks in initial practice exam attempts. Just utilize the result section to know your strengths and weaknesses and prepare according to that until you get 100% with our practice tests. Our evaluation makes you confident, and you can score high in the 77900T exam.

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