

Salesforce Public Sector Solutions

SALESFORCE PUBLIC SECTOR SOLUTIONS CERTIFICATION QUESTIONS & ANSWERS

Exam Summary – Syllabus – Questions

PUBLIC SECTOR SOLUTIONS

Salesforce Public Sector Solutions Accredited Professional

50 Questions Exam – 70% Cut Score – Duration of 75 minutes

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Table of Contents

Know Your Public Sector Solutions Certification Well: ..	2
Salesforce Public Sector Solutions Certification Details:	2
Public Sector Solutions Syllabus:	3
Salesforce Public Sector Solutions Sample Questions:	5
Study Guide to Crack Salesforce Public Sector Solutions Exam:	7

Know Your Public Sector Solutions Certification Well:

The Public Sector Solutions is best suitable for candidates who want to gain knowledge in the Salesforce Salesforce Accredited Professional. Before you start your Public Sector Solutions preparation you may struggle to get all the crucial Public Sector Solutions materials like Public Sector Solutions syllabus, sample questions, study guide.

But don't worry the Public Sector Solutions PDF is here to help you prepare in a stress free manner.

The PDF is a combination of all your queries like-

- What is in the Public Sector Solutions syllabus?
- How many questions are there in the Public Sector Solutions exam?
- Which Practice test would help me to pass the Public Sector Solutions exam at the first attempt?

Passing the Public Sector Solutions exam makes you Salesforce Public Sector Solutions Accredited Professional. Having the Public Sector Solutions certification opens multiple opportunities for you. You can grab a new job, get a higher salary or simply get recognition within your current organization.

Salesforce Public Sector Solutions Certification Details:

Exam Name	Salesforce Public Sector Solutions Accredited Professional
Exam Code	Public Sector Solutions
Exam Price	Registration fee: USD 150 Retake fee: USD 150
Duration	75 minutes
Number of Questions	50
Passing Score	70%
Recommended Training / Books	Public Sector Solutions - Implementation Readiness
Schedule Exam	Kryterion Webassessor
Sample Questions	Salesforce Public Sector Solutions Sample Questions
Recommended Practice	Salesforce Public Sector Solutions Accredited Professional Practice Test

Public Sector Solutions Syllabus:

Section	Objectives	Weight
Public Sector Solutions - Product-Specific Systems Knowledge	<ul style="list-style-type: none"> - Document and articulate the business needs, value, and vision of the customer to support their desired business outcomes. - Given the business requirements related to Licenses and Permits, configure the components to manage the lifecycle for internal and external users. - Given the business requirements related to managing Inspections Management, configure the components required to manage the process and outcomes. - Given a set of business use cases related to implementing grants management, conduct the initial setup and configuration of Grants Management. - Given the requirements to manage Employee Experience Management, identify the PSS packages to be configured and deployed to meet the requirements. - Given a process and requirements, identify repeatable decisions and how they can be built to determine an appropriate use case for the BRE. - Given requirements to save data from physical documents, assess the need for document processing capabilities and whether to use IDA or IDA/IFR. - Given a business process and set of requirements recommend and implement eSignature technologies. - Given requirements related to reporting/analytics, evaluate the needs and recommend the appropriate option, Standard Reporting or CRM Analytics. - Identify the PSS components that can be configured and deployed to meet the business requirement related to managing an Emergency Response. 	45%
Public Sector Solution Product Configuration	<ul style="list-style-type: none"> - Given a set of business requirements, identify the appropriate Omnistudio components that can accomplish those requirements most effectively. 	36%

Section	Objectives	Weight
	<ul style="list-style-type: none"> - Given a set of business requirements, identify the appropriate Service Cloud components to provide based on business requirements. - Given business requirements for a digital customer experience, select the correct PSS digital experience offering to meet business requirements. - Given a repeatable set of business logic, define the correct expression set and logical relationships to select and implement the automation tool. - Given a business scenario, define the correct steps and tools required to set up an org for Public Sector Solutions. - Given a set of business requirements, identify when and how to use action plans to meet those requirements. 	
Public Sector Solutions Implementation Strategies and Best Practices	<ul style="list-style-type: none"> - Given an implementation project scenario and business requirements, recommend the best approach to discover and design the optimal solution. - Given an implementation project scenario, design and document the PSS solution highlighting solution implementation best practices. - Given a scenario, recommend approaches and techniques to leverage, and expand upon, the PSS data model. - Given a business process, implement the appropriate data sharing and role management solution. - Given a set of business data requirements, design data management strategy and process to ensure high data quality and a seamless integration. - Given a customer scenario, map and document the business process, personas, and requirements. - Given a set of business requirements using public sector solutions, identify the necessary actions to ensure the solution is secure and can scale. 	19%

Salesforce Public Sector Solutions Sample Questions:

Question: 1

How should you document a Public Sector Solutions implementation to align with best practices?

- a) Using predefined templates for all processes.
- b) Including user training plans only.
- c) Automating documentation generation.
- d) Highlighting all configurations and customizations.

Answer: d

Question: 2

How does role-based access benefit Public Sector Solutions?

- a) By simplifying the setup of digital portals.
- b) By enabling citizen self-service functionality.
- c) By restricting data visibility to authorized users.
- d) By ensuring data security and compliance.

Answer: c, d

Question: 3

Which Salesforce feature can be used to automate time-based actions for public sector workflows?

- a) Scheduled Flows
- b) OmniScripts
- c) Data Import Wizard
- d) Validation Rules

Answer: a

Question: 4

Which Salesforce capability allows for efficient document review and approval within Public Sector Solutions?

- a) Approval Processes
- b) Business Rules Engine (BRE)
- c) Document Storage Objects
- d) OmniStudio DataRaptors

Answer: a

Question: 5

What is the role of OmniStudio Integration Procedures in Public Sector Solutions?

- a) Guiding users through interactive workflows.
- b) Automating backend processes and data integrations.
- c) Managing role-based data access.
- d) Enhancing document automation workflows.

Answer: b

Question: 6

Which PSS package is essential for managing large-scale emergency responses?

- a) Grants Management Package
- b) Incident Management Package
- c) OmniStudio Console
- d) Employee Experience Management

Answer: b

Question: 7

How can you ensure a Public Sector Solutions implementation meets scalability requirements?

- a) By using prebuilt Salesforce templates.
- b) By defining flexible data sharing rules.
- c) By enabling Field-Level Security for all users.
- d) By integrating only with third-party systems.

Answer: b

Question: 8

When configuring Service Cloud for Public Sector Solutions, which feature should be used to manage citizen requests effectively?

- a) Knowledge Base
- b) Approval Processes
- c) External Objects
- d) Case Management

Answer: d

Question: 9

What is a critical requirement for implementing Employee Experience Management in PSS?

- a) Mapping employee feedback to actionable insights.
- b) Enabling omnichannel communication for employees.
- c) Configuring self-service portals for task management.
- d) Setting up a centralized database for document storage.

Answer: a

Question: 10

What is the first step when discovering and designing a Public Sector Solutions implementation?

- a) Mapping personas and requirements.
- b) Configuring OmniStudio components.
- c) Conducting workshops to gather business requirements.
- d) Automating workflows using Flow Builder.

Answer: c

Study Guide to Crack Salesforce Public Sector Solutions Exam:

- Getting details of the Public Sector Solutions syllabus, is the first step of a study plan. This pdf is going to be of ultimate help. Completion of the syllabus is must to pass the Public Sector Solutions exam.
- Making a schedule is vital. A structured method of preparation leads to success. A candidate must plan his schedule and follow it rigorously to attain success.
- Joining the Salesforce provided training for Public Sector Solutions exam could be of much help. If there is specific training for the exam, you can discover it from the link above.
- Read from the Public Sector Solutions sample questions to gain your idea about the actual exam questions. In this PDF useful sample questions are provided to make your exam preparation easy.
- Practicing on Public Sector Solutions practice tests is must. Continuous practice will make you an expert in all syllabus areas.

Reliable Online Practice Test for Public Sector Solutions Certification

Make VMExam.com your best friend during your Salesforce Public Sector Solutions Accredited Professional exam preparation. We provide authentic practice tests for the Public Sector Solutions exam. Experts design these online practice tests, so we can offer you an exclusive experience of taking the actual Public Sector Solutions exam. We guarantee you 100% success in your first exam attempt if you continue practicing regularly. Don't bother if you don't get 100% marks in initial practice exam attempts. Just utilize the result section to know your strengths and weaknesses and prepare according to that until you get 100% with our practice tests. Our evaluation makes you confident, and you can score high in the Public Sector Solutions exam.

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