



IBM C1000-180 QUESTIONS

**IBM Watsonx AI Assistant Engineer Professional Certification
Questions & Answers**

Exam Summary – Syllabus –Questions

C1000-180

IBM Certified watsonx AI Assistant Engineer v1 - Professional
60 Questions Exam – 67% Cut Score – Duration of 90 minutes

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Know Your C1000-180 Certification Well:

The C1000-180 is best suitable for candidates who want to gain knowledge in the IBM Data, Analytics, and AI. Before you start your C1000-180 preparation you may struggle to get all the crucial Watsonx AI Assistant Engineer Professional materials like C1000-180 syllabus, sample questions, study guide.

But don't worry the C1000-180 PDF is here to help you prepare in a stress-free manner.

The PDF is a combination of all your queries like-

- What is in the C1000-180 syllabus?
- How many questions are there in the C1000-180 exam?
- Which Practice test would help me to pass the C1000-180 exam at the first attempt?

Passing the C1000-180 exam makes you IBM Certified watsonx AI Assistant Engineer v1 - Professional. Having the Watsonx AI Assistant Engineer Professional certification opens multiple opportunities for you. You can grab a new job, get a higher salary or simply get recognition within your current organization.

IBM C1000-180 Watsonx AI Assistant Engineer Professional Certification Details:

Exam Name	IBM Certified watsonx AI Assistant Engineer v1 - Professional
Exam Code	C1000-180
Exam Price	\$200 (USD)
Duration	90 mins
Number of Questions	60
Passing Score	67%
Books / Training	IBM Certified watsonx Assistant AI Engineer v1 - Professional
Schedule Exam	Pearson VUE
Sample Questions	IBM Watsonx AI Assistant Engineer Professional Sample Questions
Practice Exam	IBM C1000-180 Certification Practice Exam

C1000-180 Syllabus:

Topic	Details	Weights
Conversational AI Design	<ul style="list-style-type: none"> - Understand industry use cases - Apply conversational design best practices - Design conversational flow - Design a handoff strategy / Live Agent transfer - Design domain, channel, topic, content, and integrations 	16%
Build conversational flows	<ul style="list-style-type: none"> - Build actions and responses - Configure the built-in AI capabilities - Debug and test 	20%
Build back-end integrations	<ul style="list-style-type: none"> - Build extension to integrate with external services - Understand and implement webhooks 	10%
Integrate with watsonx	<ul style="list-style-type: none"> - Integrate with watsonx.ai for generative AI capabilities - Build conversational search using the RAG pattern 	12%
Multi-modal integration	<ul style="list-style-type: none"> - Understand cross-channel management - Integrate with telephony, SMS, and other channels - Build digital web chats 	10%
Analyze and improve the assistant	<ul style="list-style-type: none"> - Use analytics to review the Assistant - Improve performance of the assistant based on analysis 	12%
Publish across multiple environments	<ul style="list-style-type: none"> - Understand the environment options - Preview and share during development 	8%
Administration	<ul style="list-style-type: none"> - Manage access with Identity and Access Management - Secure the Assistant - Design for high-availability and disaster-recovery - Back-up and restore data - Understand and manage the pricing plans 	12%

IBM C1000-180 Sample Questions:

Question: 1

When uploading an action or dialog to the draft environment what happens to the existing action or dialog being worked on?

- a) The upload will ask what action to take with the current action or dialog.
- b) The upload will create a new action or dialog along with the existing one.
- c) The upload replaces any actions or dialog that are currently being worked on.
- d) The upload will version the current action or dialog, and then make the upload the current version.

Answer: c

Question: 2

What is a prerequisite for integrating watsonx Assistant with watsonx.ai foundation models?

- a) Create a watsonx.ai API key.
- b) Get the watsonx.ai project ID.
- c) Add an empty virtual assistant to the watsonx Assistant instance.
- d) Obtain the OpenAPI definition of the watsonx.ai foundation model inferencing service.

Answer: d

Question: 3

Which type of escalation refers to a situation in which a customer is unable to get help from the assistant?

- a) Fallback escalation
- b) Assistant override
- c) Planned escalation
- d) Agent escalation

Answer: a

Question: 4

What is the maximum timeout for a service to respond to a post-message webhook request from the Assistant?

- a) 8 seconds
- b) 30 seconds
- c) 60 seconds
- d) 2 minutes

Answer: b

Question: 5

Analyzing which metric can help build new actions that customers are looking for?

- a) Actions with low usage rates.
- b) Patterns in recognized topics.
- c) Patterns in unrecognized topics.
- d) Actions with high completion rates.

Answer: c

Question: 6

When working with post-message webhooks, which method is used to make an HTTP request?

- a) POST
- b) GET
- c) PUT
- d) PATCH

Answer: a

Question: 7

What is the prerequisite for setting up live agent transfers for an assistant?

- a) A supported External Trunk service.
- b) Live Agent Transfer must be enabled on the Action.
- c) Outbound calls must be enabled on the Assistant.
- d) An Integration to a supported Service Desk.

Answer: d

Question: 8

Which two options determine when a virtual assistant is trained?

- a) Through automatic retraining
- b) When organizational skills change
- c) When content or settings are updated
- d) Through written and verbal communication
- e) When there is a change to interpersonal skills

Answer: a, c

Question: 9

What happens when watsonx Assistant invalidates a user's input three times, and the "No matches" count is set to three?

- a) By default, Fallback sends the user to a live agent if a Phone channel is integrated.
- b) Since the Fallback action was renamed, the "No matches" action is triggered.
- c) The assistant sets the Fallback reason session variable to "Step validation failed".
- d) The assistant displays a warning to the user, displays an error, and then triggers the Fallback action.

Answer: c

Question: 10

Suggestions are offered to customers automatically when they might otherwise become frustrated. Where are the suggestions drawn from?

- a) They are generated by the LLM.
- b) Any relevant action with clarifying questions enabled.
- c) Chosen randomly from a list of all configured actions.
- d) From actions marked for suggestion by the administrator.

Answer: b

Study Guide to Crack IBM Watsonx AI Assistant Engineer Professional C1000-180 Exam:

- Getting details of the C1000-180 syllabus, is the first step of a study plan. This pdf is going to be of ultimate help. Completion of the syllabus is must to pass the C1000-180 exam.
- Making a schedule is vital. A structured method of preparation leads to success. A candidate must plan his schedule and follow it rigorously to attain success.
- Joining the IBM provided training for C1000-180 exam could be of much help. If there is specific training for the exam, you can discover it from the link above.
- Read from the C1000-180 sample questions to gain your idea about the actual exam questions. In this PDF useful sample questions are provided to make your exam preparation easy.
- Practicing on C1000-180 practice tests is must. Continuous practice will make you an expert in all syllabus areas.

Reliable Online Practice Test for C1000-180 Certification

Make EduSum.com your best friend during your IBM watsonx AI Assistant Engineer v1 Professional exam preparation. We provide authentic practice tests for the C1000-180 exam. Experts design these online practice tests, so we can offer you an exclusive experience of taking the actual C1000-180 exam. We guarantee you 100% success in your first exam attempt if you continue practicing regularly. Don't bother if you don't get 100% marks in initial practice exam attempts. Just utilize the result section to know your strengths and weaknesses and prepare according to that until you get 100% with our practice tests. Our evaluation makes you confident, and you can score high in the C1000-180 exam.

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